

SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30				1. REQUISITION NO. 438-15-1-1384-0066		PAGE 1 OF 85	
2. CONTRACT NO.		3. AWARD/EFFECTIVE DATE		4. ORDER NO.		5. SOLICITATION NUMBER VA263-15-Q-0219	
6. SOLICITATION ISSUE DATE 08-18-2015		7. FOR SOLICITATION INFORMATION CALL: a. NAME Greg Johnson		b. TELEPHONE NO. (No Collect Calls) 605-336-3230 x7847		8. OFFER DUE DATE/LOCAL TIME 09-09-2015 4 PM	
9. ISSUED BY Department of Veterans Affairs Network Contract Office 23 (NCO 23) 2501 W. 22nd St. Sioux Falls SD 57105				10. THIS ACQUISITION IS <input type="checkbox"/> UNRESTRICTED OR <input checked="" type="checkbox"/> SET ASIDE: 100 % FOR: <input type="checkbox"/> SMALL BUSINESS <input type="checkbox"/> HUBZONE SMALL BUSINESS <input checked="" type="checkbox"/> SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS <input type="checkbox"/> WOMEN-OWNED SMALL BUSINESS (WOSB) ELIGIBLE UNDER THE WOMEN-OWNED SMALL BUSINESS PROGRAM <input type="checkbox"/> EDWOSB <input type="checkbox"/> 8(A) NAICS: 812930 SIZE STANDARD: \$38.5 Million			
11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED <input checked="" type="checkbox"/> SEE SCHEDULE		12. DISCOUNT TERMS		13a. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700) <input type="checkbox"/>		13b. RATING N/A	
15. DELIVER TO Department of Veterans Affairs Network Contract Office 23 (NCO 23) 2501 W. 22nd St. Sioux Falls SD 57105				16. ADMINISTERED BY Department of Veterans Affairs Network Contract Office 23 (NCO 23) 2501 W. 22nd St. Sioux Falls SD 57105			
17a. CONTRACTOR/OFFEROR CODE		FACILITY CODE		18a. PAYMENT WILL BE MADE BY Electronic Invoicing Department of Veterans Affairs Financial Services Center P.O. Box 149971 Austin TX 78714-9971		18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a UNLESS BLOCK BELOW IS CHECKED <input type="checkbox"/> SEE ADDENDUM	
TELEPHONE NO.		DUNS:		DUNS+4:		PHONE: 877-353-9791 FAX:	
<input type="checkbox"/> 17b. CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER							
19. ITEM NO.	20. See CONTINUATION Page SCHEDULE OF SUPPLIES/SERVICES			21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
	The Sioux Falls, South Dakota Veterans Affairs Health Care System (VHACS) requires Valet Parking Services for the VA Health Care System located at 2501 W. 22nd Street, Sioux Falls South Dakota 57105. The proposed contract is for a firm fixed price line item costs. This is a 100% set aside requirement for Service Disabled Veteran Owned Small Business (SDVOSB) per PL 109-461. At least 50% of the cost of personnel for contract performance must be spent for employees of the concern or employees of other eligible SDVOSB concerns; see VAAR 852.219-10. At the time of submission of offer, the offeror must represent (1) it is a small business under the solicitation NAICS and (2) verified in the VIP database. DOL Wage Determination 05-3025 Rev-18 dated 07/14/2015 applies to this requirement. See attached Performance Work Statement and Price Schedule for specific and additional requirements. (Use Reverse and/or Attach Additional Sheets as Necessary)						
25. ACCOUNTING AND APPROPRIATION DATA See CONTINUATION Page 438-3650152-1384-840700-2580 010043195 438-15-1-1384-0066						26. TOTAL AWARD AMOUNT (For Govt. Use Only)	
<input checked="" type="checkbox"/> 27a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1, 52.212-4. FAR 52.212-3 AND 52.212-5 ARE ATTACHED. ADDENDA				<input checked="" type="checkbox"/> ARE <input type="checkbox"/> ARE NOT ATTACHED.			
<input type="checkbox"/> 27b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4. FAR 52.212-5 IS ATTACHED. ADDENDA				<input type="checkbox"/> ARE <input type="checkbox"/> ARE NOT ATTACHED			
<input checked="" type="checkbox"/> 28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN 1 COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED				<input type="checkbox"/> 29. AWARD OF CONTRACT: REF. OFFER DATED YOUR OFFER ON SOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN IS ACCEPTED AS TO ITEMS:			
30a. SIGNATURE OF OFFEROR/CONTRACTOR				31a. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER)			
30b. NAME AND TITLE OF SIGNER (TYPE OR PRINT)		30c. DATE SIGNED		31b. NAME OF CONTRACTING OFFICER (TYPE OR PRINT) John Becker V2313L2-2953		31c. DATE SIGNED	

Table of Contents

SECTION A.....	1
A.1 SF 1449 SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS.....	1
SECTION B - CONTINUATION OF SF 1449 BLOCKS	4
B.1 CONTRACT ADMINISTRATION DATA.....	4
B.2 PRICE SCHEDULE.....	6
B.3 PERFORMANCE WORK STATEMENT (PWS).....	8
SECTION C - CONTRACT CLAUSES	20
C.1 LIMITATIONS ON SUBCONTRACTING-- MONITORING AND COMPLIANCE (JUN 2011)	20
C.2 52.203-99 PROHIBITION ON CONTRACTING WITH ENTITIES THAT REQUIRE CERTAIN INTERNAL CONFIDENTIALITY AGREEMENTS (DEVIATION) (FEB 2015) ...	20
C.3 52.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (MAY 2015)	21
C.4 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS—COMMERCIAL ITEMS (MAY 2015)	27
C.5 52.217-8 OPTION TO EXTEND SERVICES (NOV 1999).....	33
C.6 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000).....	33
C.7 52.228-5 INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) .	33
C.8 SUPPLEMENTAL INSURANCE REQUIREMENTS	34
C.9 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998).....	34
C.10 VAAR 852.203-70 COMMERCIAL ADVERTISING (JAN 2008).....	35
C.11 VAAR 852.203-71 DISPLAY OF DEPARTMENT OF VETERAN AFFAIRS HOTLINE POSTER (DEC 1992)	35
C.12 VAAR 852.219-10 VA NOTICE OF TOTAL SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS SET-ASIDE (DEC 2009)	35
C.13 VAAR 852.228-71 INDEMNIFICATION AND INSURANCE (JAN 2008)	37
C.14 VAAR 852.232-72 ELECTRONIC SUBMISSION OF PAYMENT REQUESTS (NOV 2012)	37
C.15 VAAR 852.237-70 CONTRACTOR RESPONSIBILITIES (APR 1984).....	39
SECTION D - CONTRACT DOCUMENTS, EXHIBITS, OR ATTACHMENTS	40
D.1 WAGE DETERMINATION.....	40
D.2 QUALITY ASSURANCE SURVEILLANCE PLAN (QASP).....	49
D.3 SFVAHCS Policy 138-13	55
SECTION E - SOLICITATION PROVISIONS	60
E.1 52.203-98 PROHIBITION ON CONTRACTING WITH ENTITIES THAT REQUIRE CERTAIN INTERNAL CONFIDENTIALITY AGREEMENTS—REPRESENTATION (DEVIATION) (FEB 2015)	60
E.2 52.209-5 REPRESENTATION BY CORPORATIONS REGARDING AN UNPAID TAX LIABILITY OR A FELONY CONVICTION UNDER ANY FEDERAL LAW (DEVIATION)(MAR 2012)	60
E.3 52.209-7 INFORMATION REGARDING RESPONSIBILITY MATTERS (JUL 2013)	61

E.4 52.212-1 INSTRUCTIONS TO OFFERORS—COMMERCIAL ITEMS (APR 2014)	62
E.5 52.212-2 EVALUATION—COMMERCIAL ITEMS (OCT 2014)	66
E.6 52.212-3 OFFEROR REPRESENTATIONS AND CERTIFICATIONS—COMMERCIAL ITEMS (MAR 2015).....	68
E.7 52.216-1 TYPE OF CONTRACT (APR 1984).....	82
E.8 52.233-2 SERVICE OF PROTEST (SEP 2006)	82
E.9 52.237-1 SITE VISIT (APR 1984).....	83
E.10 52.252-1 SOLICITATION PROVISIONS INCORPORATED BY REFERENCE (FEB 1998).....	83
E.11 VAAR 852.233-70 PROTEST CONTENT/ALTERNATIVE DISPUTE RESOLUTION (JAN 2008)	83
E.12 VAAR 852.233-71 ALTERNATE PROTEST PROCEDURE (JAN 1998)	84
E.13 VAAR 852.270-1 REPRESENTATIVES OF CONTRACTING OFFICERS (JAN 2008) 84	
E.14 VAAR 852.273-74 AWARD WITHOUT EXCHANGES (JAN 2003).....	85

SECTION B - CONTINUATION OF SF 1449 BLOCKS

B.1 CONTRACT ADMINISTRATION DATA

(Continuation from Standard Form 1449, block 18A.)

- 1. CONTRACT ADMINISTRATION.** All contract administration matters will be handled by the following individuals:

a) Contractor Information

Company Name and Address: _____

Data Universal Numbering System (DUNS) Number: _____

Contact Person(s) Name: _____

Contact Person(s) Email: _____

Contact Person(s) Telephone: _____

b) Government Information

Greg Johnson
Contract Specialist
John Becker
Contracting Officer
Department of Veterans Affairs
Network Contracting Office 23 (NCO 23)
2501 W. 22nd Street
Sioux Falls, South Dakota 57105

- 2. CONTRACT REMITTANCE ADDRESS:** All payments by the Government to the contractor will be made in accordance with FAR 52.232-33, Payment by Electronic Funds Transfer – System for Award Management, and VAAR 852.232-72, Electronic Submission of Payment Requests.
- 3. INVOICES:** Invoices shall be submitted in arrears. Submission will be monthly for the previous 30-day period of performance and no later than 15 calendar days after the close of the period of performance being invoiced for. Invoices shall be based on the applicable fixed rates for services provided to VA as in accordance with the contract terms and conditions. The Contracting Officer's Representative (COR) will review all invoices submitted. The COR is responsible for certifying invoices for payment for only those services received and deemed acceptable by VA.

4. **GOVERNMENT INVOICE ADDRESS:** All invoices shall be submitted by the contractor via the Tungsten Network (previously OB10) electronic invoicing system. Refer to the Tungsten Network website at <http://www.tungsten-network.com/us/en/veterans-affairs-us/> for additional information for system registration, user guides, and help desk contacts.
5. **ACKNOWLEDGEMENT OF AMENDMENTS:** The offeror acknowledges receipt of Amendments to the Solicitation numbered and dated as follows:

Amendment	Date

B.2 PRICE SCHEDULE**BASE YEAR: SEPTEMBER 30, 2015 THROUGH SEPTEMBER 29, 2016**

CLIN/DESCRIPTION	QTY	UNIT	UNIT COST	TOTAL COST
0001. Valet Curbside Patient Assistance Services (to include up to 16 hours of special event valet parking service)	12	Months	\$_____	\$_____
BASE YEAR TOTAL:			\$_____	

OPTION YEAR 1: SEPTEMBER 30, 2016 THROUGH SEPTEMBER 29, 2017

CLIN/DESCRIPTION	QTY	UNIT	UNIT COST	TOTAL COST
1001. Valet Curbside Patient Assistance Services (to include up to 16 hours of special event valet parking service)	12	Months	\$_____	\$_____
OPTION YEAR 1 TOTAL:			\$_____	

OPTION YEAR 2: SEPTEMBER 30, 2017 THROUGH SEPTEMBER 29, 2018

CLIN/DESCRIPTION	QTY	UNIT	UNIT COST	TOTAL COST
2001. Valet Curbside Patient Assistance Services (to include up to 16 hours of special event valet parking service)	12	Months	\$_____	\$_____
OPTION YEAR 2 TOTAL:			\$_____	

OPTION YEAR 3: SEPTEMBER 30, 2018 THROUGH SEPTEMBER 29, 2019

CLIN/DESCRIPTION	QTY	UNIT	UNIT COST	TOTAL COST
3001. Valet Curbside Patient Assistance Services (to include up to 16 hours of special event valet parking service)	12	Months	\$ _____	\$ _____
OPTION YEAR 3 TOTAL:			\$ _____	

OPTION YEAR 4: SEPTEMBER 30, 2019 THROUGH SEPTEMBER 29, 2020

CLIN/DESCRIPTION	QTY	UNIT	UNIT COST	TOTAL COST
4001. Valet Curbside Patient Assistance Services (to include up to 16 hours of special event valet parking service)	12	Months	\$ _____	\$ _____
OPTION YEAR 4 TOTAL:			\$ _____	

COMBINED TOTAL OF ALL YEARS

BASE YEAR AND ALL OPTION YEARS TOTAL:	\$ _____
--	----------

B.3 PERFORMANCE WORK STATEMENT (PWS)

VALET PARKING SERVICES

1. BACKGROUND

- a. The Department of Veterans Affairs (VA), VA Health Care System (VAHCS) Sioux Falls, located at 2501 W. 22nd Street, Sioux Falls, SD 57105, has a requirement for Valet Parking Services to alleviate the severe parking problems experienced at this facility. An area of Parking Lot #2A will be provided for valet parking use. This area of the lot will have a minimum of 45 numbered parking spaces. Cars can be parked in any configuration to allow for maximum usage of the parking lot as determined by the contractor. See Figure 1, VA Facility Parking Map.
- b. The contractor shall provide sufficient staff to have consistent coverage during hours of operation. Contractor must provide a sufficient number of staff in order to meet the needs of the VA and the Performance Standards. If all of the keys are not out of the lock box by 5:00 pm the contractor shall turn the keys over to the VA Police.
- c. Valet parking services is limited to Veteran patients and/or their driver only. Visitors will be directed by Valet Parking Attendants to self-park in Parking Lot 2A. Volunteers, and employees of the Department of Veterans Affairs are to self-park and a contractor parking attendant shall direct them to the appropriate area. Background investigations shall be conducted on all employees, and shall be adjudicated prior to the contract employee being allowed to perform duties.
- d. Lot #2A is located east of the Main Entrance to the hospital on VA property. The contractor shall submit with their signed quote any additional recommendations to meet the needs of the government under this agreement based upon the actual site locations. All Fire lanes must be kept open at all times. Any changes and/or additional recommendations, which deviate from the specifications, must be approved in writing by the Contracting Officer prior to commencement of services. See Figure 1, VA Facility Parking Map.
- e. The Government will NOT reimburse the contractor for supplies or uniforms.
- f. The VA will provide a counter inside the foyer and wheelchairs stored in the lobby.
- g. The use and placement of any shelters or other temporary or permanent fixtures, canopies or covered areas that the contractor wishes to provide for their employees must be approved by the Contracting Officer prior to installation.
- h. Patient volume is currently estimated at 900 appointments daily (Monday through Friday). The VA estimates that approximately 20% of these appointments require valet parking.

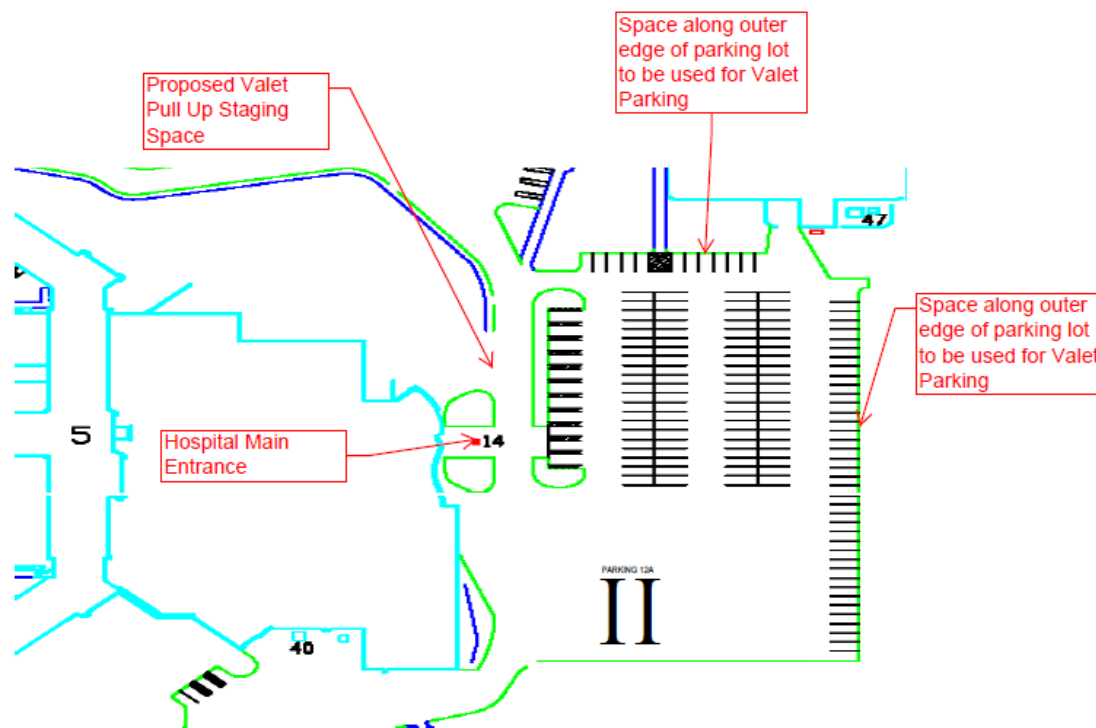


Figure 1, VA Facility Parking Map

2. DEFINITIONS:

- a. *“Valet Parking”*: Attendants greet Veterans, take possession of keys and vehicle, and stack park the vehicle in the assigned parking area(s). Once the owner of the vehicle returns, the attendant retrieves the vehicle from its parking space and delivers the vehicle to the owner at the front of the facility.
- b. *“Contractor”*: Where referenced in this solicitation, “Contractor” refers to the valet parking service contractor.
- c. *“Veterans”*: Includes all Veterans/Beneficiaries, inpatient and outpatient.
- d. CO - Contracting Officer
- e. COR/COTR - Contracting Officer's Representative/Contracting Officer Technical Representative
- f. VA - Department of Veterans Affairs
- g. AOD – Administrative Officer of the Day
- h. FAR – Federal Acquisition Regulations
- i. VAAR – VA Acquisition Regulations

3. REQUIREMENTS:

- a. The Government shall work with the contractor to establish the designated area for the contractor-provided booth for the valet parking operation at the main entrance of the medical center. The booth will be monitored throughout the workday by contractor staff. The booth shall never be left unattended.
- b. The Government shall provide wheelchairs to transport patients to and from the lobby when the patient does not have their own. The contractor shall deliver these wheelchairs, upon patient’s or caretaker’s request, to the patient to facilitate the patient’s travel from the car in the valet greeting area to the lobby and back to the car in the valet greeting area. The

Contractor shall utilize wheel chairs stored in the lobby when needed and are only required to move the patient into the lobby where volunteers will ensure the veteran is transported to the appropriate clinic when the Veteran requests it. The Contractor shall assist the Veteran retrieve their personal wheel chair from the vehicle when requested by the Veteran (i.e. get the Veterans Wheel Chair out of the trunk).

- c. The contractor shall provide only the limit physical assistance necessary to help patients enter and exit a vehicle and shall only do so at the patient's request. No clinical or emergency care shall be given by the contractor. In the event of a medical emergency or complex physical assistance is needed, the contractor supervisor shall notify the VA Police, VA Emergency Room personnel or local Community Emergency Personnel, depending on the location of the emergency.
- d. The contractor shall greet every vehicle excluding ambulances, VA transportation vans, taxis and other commercial vehicles of vendors conducting business at the VA Medical Center. The greeter shall ask the driver for an appointment letter or VA Patient Identification card and the estimated time of departure. A claim check will be given to the driver. After parking the vehicle, the attendant will write the vehicle description, location and other pertinent information on a card to aid in locating the vehicle when the customer requests it. The contractor will have management control of vehicles entering the designated valet parking area(s) in order to maximize the space available and facilitate smooth operations. Patients driving buses or large vans will be permitted to park their own vehicles in the area deemed to be more convenient and practical to the parking operations, as determined by the contractor's parking attendant.
- e. The Contractor will stop every vehicle that pulls up to the Valet Parking Area and ask the driver for THE PATIENT IDENTIFICATION CARD. The Contractor shall provide valet service to first time patients whom have not received their Patient Identification Card. The contractor will also ask the driver how long he/she will be staying at the Royal C. Johnson VA Medical Center. The contractor attendant shall give the driver a claim check and park the car in a space based on the length of stay, or direct the driver to a spot for self-parking. Handicapped persons are permitted to pull to the patient entrance to be dropped off, and the Contractor attendant shall then park the car if the patient or driver meets the criteria in paragraph 1, or the attendant will direct the driver to a handicap space for self-parking.
- f. The contractor may decline to park the following types of vehicles and shall instead direct the drivers of such vehicles to self-park in non-valet parking areas on the VA campus:
 - i. Vehicles modified to accommodate a specific disability for the driver which cannot be operated without additional training.
 - ii. Vehicles which lack a functional seat belt or is otherwise unsafe to drive.
 - iii. Vehicles which do not have fully functioning doors, windows or locks.
 - iv. Persons who are neither VA patients nor helping to transport VA patients for medical care appointments.
 - v. Vehicles that arrive between the hours of 4:00 pm and 5:00 pm. This time frame shall be used for retrieving previously valet parked vehicles only.
- g. All vehicles parked by the contractor shall be locked and secured. The contractor shall provide a lockable key cabinet(s), for securing driver's keys at the valet booth, a 3-part claim check, safety cones, operational supplies and other miscellaneous items necessary to facilitate valet parking; all to be located in the contractor provided valet booths.

- h. The contractor shall provide valet parking signs that will be set-up each morning of operation and removed at the end of each day. These signs are to emphasize a policy of “NO TIPPING.” The “NO TIPPING” sign will be double sided (meaning it will be seen from the front and back of the sign). Acceptance of tips, monetary or otherwise, by contractor staff will result in an automatic failure of this standard and disciplinary action. The contractor staff will also be required to relinquish the tip. Handwritten signs are not permitted.
- i. All signage content and placement shall be subject to review and approval by the COR. No signage with excessively large or prominent company logos will be accepted. Additionally, no sign may insinuate or otherwise imply that the contractor staff are VA employees (i.e., no VA logos on contractor signage.)
- j. Contractor employees must know basic directions for destinations in the hospital and around the community. Contractor staff must keep the work area clean and always appear ready for work even though no customers are present.
- k. The contractor will be in control of where all vehicles are parked in order to maximize the space available and facilitate smooth operations. All contractor attendant parked vehicles will be locked, and the keys will be secured using contractor processes approved by the COR. When a valet parking patron returns to claim their vehicle, the contractor shall request the claim ticket from the valet parking patron; the valet parking attendant will verify the claim ticket to the appropriate keys; retrieve the valet patron’s vehicle; and provide the vehicle directly to the valet parking patron.
- l. It is the Contractor’s responsibility to screen out visitors (Non-Veterans), employees, volunteers, and vendors from using the valet parking services (offenders are to be reported to the Police Service for appropriate action). Contractor shall be responsible to direct vehicles, which may be self-parked, to a parking location on premises.
- m. The Contractor shall provide uniforms to include uniform outerwear to all personnel working under this contract. Uniforms shall facilitate easy identification of Contractor employees by employee name and company name. Uniforms will be worn at all times during performance of contract duties. All uniforms must be in good taste and condition showing no exposed cleavage or mid-drift. Contractor employees must be professional in appearance. The COR will approve Contractor uniforms submittal prior to the contractor beginning work. The COR will also notify the contractor if personnel’s wear of the uniform is deemed inappropriate in any way.
- n. The Contractor shall staff the valet parking operation with as many employees as needed to ensure an efficient operation. An efficient operation is defined as, no patient waits more than 10 minutes to be valet parked or returned to the drop off/pick-up location, in accordance with the requirements identified in the statement of work. The Contracting Officer (CO) or Contracting Officer’s Representative (COR) will make periodic unannounced inspections to assure that the Contractor is in compliance with the maximum waiting period. Any increase in the number of valet parking personnel necessary to meet the requirement, is the sole responsibility of the contractor and shall be at no additional cost to the Government. The VA will make every effort to notify the Contractor in advance of any special events that might increase the number of visitors to the Medical Center and cause parking difficulties.
- o. All parking attendants shall possess the minimum competencies required for any commercial valet parking contract and be trained by the Contractor on the importance of giving good quality customer service. Veterans will be treated courteously and with respect at all times. Valets shall maintain the appearance of the entrance by sweeping the area and keeping clear of any trash and debris generated by the valet services. Parking attendants shall drive slowly

and cautiously, paying attention to pedestrian traffic. Parking attendants shall provide only the limit physical assistance necessary to help patients enter and exit a vehicle and shall only do so at the patient's request. If assistance is required, the parking attendant shall contact designated nursing staff and/or patient transport. The VA Medical Center is a drug free workplace. All Contractors' personnel shall be required to adhere to all VA rules and regulations. Contractor will provide a drug screening program for all valets. The contractor shall make available for review all Contractor Employee Training Record and drug screen program reports.

- p. The parking attendant shall turn over to the VA Police Service keys of any vehicles still on the premises after valet parking hours. Owners of these vehicles will pick up their keys at the VA Police and Security Office. The VA police will maintain signage on the VA Security Office directing Valet Parking Patrons to contact the VA Police after hours to obtain keys. The Patron will be given their keys to their vehicle after the Patron has given the appropriate claim ticket. The VA Police will direct the Patron to where the vehicle is located, so the Patron can retain their vehicle. If keys are not obtained by the Patron by the next business day the VA Police will coordinate with admissions to determine if Patron was admitted as a patient. The VA Police will coordinate with the appropriate Patron to find appropriate self-parking of the vehicle to eliminate load on Valet Parking for Inpatient Patrons.
- q. The Contractor shall notify the VA of any areas that may pose a safety hazard to patients, employees, or visitors.
- r. The Contractor shall not make alterations to VA owned parking area line striping. If line-striping changes are desired, the valet Contractor shall make a recommendation in writing to the Contracting Officer. If the recommended changes are approved by the CO, the VA will accomplish the re-striping.
- s. Valet parking personnel shall be permitted to park on site, in locations specified for Volunteers, Employees, and/or other Contractor Personnel.
- t. Cell phone use by Contract employees will be permitted in accordance with SFVAHSC Policy No. 138-13. A current copy of this policy can be found in section D.
- u. Smoking is not permitted within or around the VA facility grounds, except in designated areas.
- v. Construction projects, not yet determined, may impact the valet parking operation during the term of any contract resulting from this solicitation; therefore, the ten minute time duration may be extended at the Contracting Officer's discretion.

4. OPERATIONS:

- a. The contractor shall staff the valet and assisted parking operation with an appropriate number of employees as required, ensuring an efficient and safe operation.
 - i. An efficient operation is defined as:
 - (1) No vehicle waits more than 10 minutes to be valet-parked, nor more than 10 minutes to be retrieved, 95% of the time. The 10-minute period begins for parking as soon as the vehicle queues itself into the Valet staging area, and performance is complete when the vehicle has been processed and driven out of the queue area by the contractor. The 10-minute retrieval period begins as soon as the patient queues themselves into the retrieval line, and is complete as soon the patient is presented their idling vehicle.

- (2) The COR will audit the turnaround time (TAT) to assure contractor compliance. The Contractor's ability to manage the traffic flow will be periodically audited to assure that the contractor is putting the Veteran first and is providing a safe and efficient operation.
- b. The Contractor shall staff the valet and assisted parking operation with an appropriate number of employees as required for efficient and safe operation. The greeter, who is required to be at the booth at all times during normal operations, should not be included in the staffing for parking vehicles. Any increase in the number of valet parking personnel necessary to meet the 10-minute requirement shall be provided at no additional cost to the Government.
- c. Claims of damage or missing/stolen property involving customer's vehicles shall be the responsibility of the Contractor. The VA assumes no responsibility for any damage to patron's vehicles caused during the performance of the Contractor's services or for any such claims. Claims shall be reported to the COR within 24 hours of occurrence.
- d. All parking attendants shall be trained in providing excellent customer service demonstrating courtesy, kindness, and caring. Contractor employees shall be neat and clean in appearance. A pleasant demeanor and courteousness is required at all times. Good hygiene practice shall be enforced by the Contractor, including a professional appearance in dress and hairstyle.
- e. The Contractor shall provide uniforms and nametags for all personnel. Uniforms shall clearly identify the company and the occupation is easily understood (Contract Valet Parking Services). Uniforms will be worn at all times during performance of contract duties. All uniform styles must be approved by the Contracting Officers Representative (COR) prior to implementation.
- f. Contractor staff shall possess a thorough understanding of written and spoken English.
- g. Contract staff may also not utilized clothing, signs, or any other item that conveys support for a particular political party or figure, union, or other personal statement.
- h. Contractor staff shall be able to handle all normal transmission types, read all standard speedometers, and operate all of the aspects of commercially available vehicles
- i. The Contractor will provide adequate on-site supervision at all times in order to handle customer concerns and parking incidents. The Contractor does all recruiting, hiring, training and supervising.

5. HOURS OF OPERATION

- a. Normal Hours of operations are 7:00am to 5:00pm Monday – Friday, excluding Federal Holidays and any other day specifically declared by the President of the United States to be a Federal Holiday.
- b. The Contractor shall provide up to 16 hours per month for special event valet parking service outside normal operating hours, to possibly include weekends and holidays, as directed by the VA. The number of events shall not exceed 2 events per month.
- c. Special events may occur on Federal Holidays and the contractor may be required to provide limited hours of operation for these events. The CO will notify the contractor at least two weeks prior to any required additional hours for a special event. The VA will provide the contractor with the anticipated number of vehicles expected during the event.

d. Federal Holiday observed by the Sioux Falls VA Medical Center:

- i. New Year's Day
- ii. Martin Luther King, Jr. Day
- iii. President's Day
- iv. Memorial Day
- v. Independence Day
- vi. Labor Day
- vii. Columbus Day
- viii. Veterans Day
- ix. Thanksgiving Day
- x. Christmas Day
- xi. Or, any other day specifically declared by the President of the United States to be a national holiday.
- xii. When a *holiday* falls on a Sunday, the following Monday shall be observed as a legal holiday by U.S. Government agencies.
- xiii. When a holiday falls on a Saturday, the preceding Friday shall be observed as a legal holiday by U.S. Government agencies.

6. CONTRACTOR PROVIDED EQUIPMENT/SUPPLIES

- a. Contractor shall furnish all required supplies, materials, personnel, signage and any necessary equipment required to perform the services:
- b. The Contractor will provide a locking key cabinet(s) and ticket dispenser(s) to be located in the Government provided valet area as required. Exact location of the Contractor's cabinet(s) and/or booth shall be provided by the COR.
- c. The Contractor will furnish and install all signs and supplies required for operations, for example: 3-way claim check, 2-way radios if needed to communicate between its own personnel. The Contractor will provide a walkie-talkie (or similar device) to be used for communication between the Contractor and the VA Police Department. Contractor shall furnish any other communication devices necessary to communicate between their own personnel, as well as, one for the VA Police to allow the police to monitor activity as required. Contractor shall also provide all cones, operational supplies or other miscellaneous items necessary to facilitate valet parking. All such supplies shall be approved by the COR prior to commencement of services.
- d. The Contractor shall provide required signs that will clearly identify the purpose of the services for the VA patients. Signs shall be easy to read and look professional. Hand-written signs are not allowed. The COR must approve signs prior to posting for use. The valet parking signs shall be set-up each morning of operation and removed at the end of the day. A "NO TIPPING" sign will be furnished and installed by the Contractor. No tipping will be strictly enforced. Contractor's employees are restricted from accepting tips of any kind.

7. GOVERNMENT PROVIDED EQUIPMENT/SUPPLIES. The Government will furnish:

- a. Space – Not to exceed 50 Square Feet in the 2nd Vestibule of the Main Entrance of Building 5. This space will be located on the northwest side of the vestibule near the last set of auto-sliding doors before you enter the building.
- b. One 20 Amp 110 V Receptacle.

- c. One Telephone Connection with an extension to the Sioux Falls VA Hospital with no outbound call capability beyond the internal Sioux Falls VA Telephone Network.
- d. The Contractor shall NOT have access to the Sioux Falls VA Information Technology System or its network.

8. PERFORMANCE STANDARDS

- a. The Contractor shall staff the valet parking operation with an appropriate number of employees as required to demonstrate an effective and efficient operation. An efficient operation is defined as: No patient waits more than 10 minutes to be valet parked or retrieved 95% of the time.
- b. The COR will make periodic unannounced inspections and will audit the turn-around time to assure Contractor's compliance. Any increase in the number of valet parking personnel necessary to meet the 10 minute requirement will be provided at no additional cost to the Government.
- c. All contract employees who will provide services under this agreement shall be drug tested by an outside source. Results of the drug screens must be provided to the Contracting Officer upon request. Any employee who fails the drug screen will not be allowed to work at this facility. The contractor agrees to remove any employee from working at the SFVAMC facility if it is deemed necessary by the CO. Reasons for such removal may include, but are not limited to, if an employee poses a risk to the health or safety of any employee or individual requiring services, or if the CO disapproves of the conduct of any of the employees, or if the employee interferes with the business or operations of the hospital.

9. REPORTS:

- a. The Contractor shall submit reports monthly to the Contracting Officer and COR no later than the 10th day of the following month. Reports shall be delivered via hard copy, fax, or email to the COR and a copy sent via email/fax to Contracting Officer. The reports shall include but not be limited to the following: (1) Summary of the number of vehicles valet parked by date and time (sorted by morning and afternoon). (2) The reports will include a total number of VA patients who identified themselves as first time patients and therefore were not able to provide the required Patient Identification. (3) The report will indicate by date, any unusual events of the day. The Contractor will include any incidences of accidents or special situations with patients, visitors, VA employees, or VA volunteers. (4) Reports or incidences in which the assistance of VA Police was requested. An informal report showing the # of vehicles parked daily will be emailed to, Contracting Specialist and COR for the first 2 weeks of the contract.
- b. The reports must be legible, and easy to understand. Reports should be signed by the Supervisor and/or authorized representative of the Contractor. Contractor shall provide a sample format of the report forms used on similar projects for approval at the Pre-Work Conference.
- c. Records of assisted parking activity shall be maintained on a daily basis. This information will provide documentation into appropriate staffing levels, as well as serve as a mechanism to adjust the service to meet customer demand and to reduce cost if possible.
- d. U.S. Department of Health & Human Services (HHS), Office of Inspector General (OIG), List of Excluded Individuals/Entities (LEIE). To ensure that individuals providing services under the contract have not engaged in fraud or abuse regarding Sections 1128 and 1128A of

the Social Security Act regarding Federal Health Care Programs, the contractor is required to check the HHS/OIG LEIE Website (<http://exclusions.oig.hhs.gov/>) for each person providing services under this contract. The contractor shall confirm in their quote that all persons listed in the contractor's quote have been compared against the HHS/OIG LEIE list and are NOT listed. During the performance of this contract, the Contractor is prohibited from using any individual or business listed on the HHS/OIG LEIE.

10. QUALITY ASSURANCE SURVEILLANCE PLAN (QASP).

- a. The Government intends to utilize a QASP to monitor the quality of the contractor's performance. The oversight provided for in QASP will help ensure that service levels reach and maintain the required levels throughout the contract term. Further, the QASP provides the COR with a proactive way to avoid unacceptable or deficient performance and provides verifiable input for the required Past Performance Information Assessments. A copy of the QASP is included in Section D of the solicitation; however, it will not become part of the resultant contract. The QASP will be finalized immediately following award and a copy provided to the Contractor after award. The QASP is a living document and may be updated by the Government as necessary.
- b. Performance standards will be used in the QASP to define the desired services and surveillances will be conducted to determine if the contractor exceeds, meets or does not meet these standards.

11. TRAINING/LICENSES/QUALIFICATIONS

- a. The VA Medical Center will provide orientation and training on VA policies and procedures. All parking attendants will be required to attend a facility orientation program on safety, health, HIPAA and emergency procedures at the medical center. This training will be scheduled at a post award meeting at a mutually agreeable date.
- b. ALL CONTRACTED PARKING ATTENDANTS MUST POSSESS A VALID DRIVER'S LICENSE FROM THE EMPLOYEES STATE OF RESIDENCE, BE A U.S. CITIZEN OR RESIDENT ALIEN WITH A VALID GREEN CARD, AND BE ABLE TO SUCCESSFULLY READ, WRITE AND ORALLY COMMUNICATE IN THE ENGLISH LANGUAGE.
- c. The Contractor shall be responsible to ensure Contractor employees providing work under this contract are fully trained and completely competent to perform the required work. Contractor shall provide the COR with copies of all training documents and licenses which establishes the attendant's competence to perform required duties at the VA Medical Center.
- d. Notwithstanding other contract requirements, upon request of the Contracting Officer, the contractor shall remove any contractor employee who does not comply with orientation requirements or meet competency requirements for the work being performed.
- e. When changes in contractor personnel are approved in accordance with paragraph 11 Key Personnel section below, the contractor must provide evidence of orientation, the current competence assessment, and current performance evaluation that supports the above.

12. PRE-PERFORMANCE ORIENTATION MEETING

- a. The Contractor will be REQUIRED to attend a pre-performance orientation meeting conducted by the CO/COR prior to the commencement of work on site. The VA will schedule this meeting, and it will include discussion of the following topics:

- i. Fire and Safety
 - ii. Disaster Procedures
 - iii. Medical protocols to be used by valet parking attendants (i.e., procedures for medical emergencies, safe patient handling, etc.).
 - iv. Reporting of accidents, thefts, and other parking related incidents
 - v. Contractor's appearance including uniforms
 - vi. Fire Lanes
 - vii. Misc. items
- b. The Contractor shall be responsible to ensure that Contractor employees coming to the work site will receive the information required above. The Contractor shall be responsible to ensure Contractor employees providing work on this contract are fully trained, have a valid Driver License, required insurance and completely competent to perform the required work. Employees of the Contractor will be required to adhere to all VA Rules and Regulations.

13. CLAIMS/DAMAGES

- a. Any claims of damage or missing/stolen property involving customer's vehicles will be the responsibility of the Contractor. The VA assumes no responsibility for any such claims. Contractor shall be held completely responsible for lost keys and any costs associated with same. All customer claims shall be directed to and handled by the supervising contractor who will immediately notify the Contracting Officer and COR in writing. Corrective actions to resolve all claims shall commence immediately. All claims shall be settled within fourteen (14) working days, unless extenuating circumstances warrant additional time and is authorized by the Contracting Officer.
- b. The Contractor shall be required to provide and maintain insurance on all employees who will be providing services under this contract. Insurances shall include but not be limited to the minimum amounts stated in accordance with the FAR regulations including FAR 52.228-5, *Insurance—Work on a Government Installation and* VAAR 852.237-70, *Contractor Responsibilities*. Supplemental insurance requirements are as follows:
- c. The Contractor must provide the Contracting Officer insurance certificate(s) evidencing the required minimum coverage prior to award of the resulting contract.
 - i. Motor Vehicle Liability Insurance:
 - (1) \$100,000.00 for bodily injury to or death of one person in one accident.
 - (2) \$300,000.00 for bodily injury to or death of two or more persons in one accident, subject to the amount provided above for bodily injury to or death of one of the persons.
 - (3) \$50,000.00 for damage to, or destruction of, property of others in one accident.
 - ii. Comprehensive General Liability Insurance. The comprehensive general liability insurance must be on a broad form and provide limits of liability for bodily injury and property damage of not less than \$300,000.00 combined single limit or the equivalent.
 - iii. The valet/garage insurance must provide limits of liability for bodily injury and property damage of not less than \$300,000.00 combined single limit, or the equivalent, and must provide the following coverage's: (1) Comprehensive and collision coverage for physical damage; (2) Coverage for vehicle storage; and (3) Coverage for a vehicle driven by or at the direction of the Valet parking service.

14. KEY PERSONNEL AND TEMPORARY EMERGENCY SUBSTITUTIONS

- a. The Contractor shall assign to this contract the following key personnel:
 - i. Valet parking Personnel
 - ii. Valet parking personnel supervisor (This responsibility can be taken on by one of the valet parking personnel).
- b. During the life of this contract the Contractor shall notify the CO at least 30 days prior to making any permanent substitutions, and the contractor employee shall not be allowed to start work until the NACI background investigation has been initiated in accordance with paragraph 16, Contractor Personnel Security Requirement, of this SOW. The Contractor shall provide a detailed written explanation of the circumstances necessitating the proposed substitutions, and any additional information requested by the Contracting Officer. Proposed substitutes shall have comparable qualifications to those of the persons being replaced. The CO will notify the Contractor within 15 calendar days after the receipt of all required information of the decision on the proposed substitutes. The government will only approve changes of key personnel via written communication.
- c. For temporary substitutions where the key person will not be reporting to work for three (3) consecutive work days or more, the Contractor will provide a qualified replacement for the key person. This substitute shall have comparable qualifications to the key person. Any period exceeding two (2) weeks will require the procedure stated in paragraph 11.1 above.
- d. Contractor shall provide a list of all personnel with their driver's license number prior to starting of work on the contract.

15. PERSONNEL POLICY. The parties agree that the Contractor, its employees, agents and subcontractors shall not be considered VA employees for any purpose.

16. CONTRACTOR PERSONNEL SECURITY REQUIREMENTS

- a. Security background levels
 - i. All contract employees whose contract is for longer than 180 days are required to have a Low Level NACI. Since the duration of the base year is longer than the 180 days, all contract employees who will be onsite are required to have a NACI initiated prior to starting work. If there are any issues that arise out of the NACI the Contracting Officer shall notify the Contractor and the Contractor shall immediately remove that Employee from contract work. The removal of the Employee shall not excuse any failure to meet contract requirements.
 - ii. Contract employees who will only be on station for less than 90 days, as fill-ins or temporary bases, will only be required to have a SAC done on them. This only requires a finger prints and is normally completed within 10-15 days. The employees cannot start working until the SAC is completed.
- b. Government Responsibilities
 - i. The Contracting Officer will request the Contractor Employee's background investigation by the Office of Security and Law Enforcement.

- ii. The Office of Security and Law Enforcement will notify the Contractor with instructions for the Contractor's employees, coordinate the background investigations, and notify the contracting officer of the results of the investigation.
- iii. The VA facility will pay for requested investigations in advance. A bill for collection will be sent to the contractor to reimburse the VA facility. The Contractor will reimburse the VA facility within 30 days. If timely payment is not made within 30 days from the date of bill for collection, then the VA shall deduct the cost incurred from the Contractor's 1st month's invoice(s) for services rendered.
- iv. The estimated fees associated with background investigations are \$230.00 each for low level investigation, \$825.00 each for medium level investigation, and \$3,015.00 each for high level investigation.

SECTION C - CONTRACT CLAUSES

C.1 LIMITATIONS ON SUBCONTRACTING-- MONITORING AND COMPLIANCE (JUN 2011)

This solicitation includes VAAR clause 852.219-10, VA Notice of Total Service-Disabled Veteran-Owned Small Business Set-Aside. Accordingly, any contract resulting from this solicitation will include this clause. The contractor is advised in performing contract administration functions, the CO may use the services of a support contractor(s) retained by VA to assist in assessing the contractor's compliance with the limitations on subcontracting or percentage of work performance requirements specified in the clause. To that end, the support contractor(s) may require access to contractor's offices where the contractor's business records or other proprietary data are retained and to review such business records regarding the contractor's compliance with this requirement. All support contractors conducting this review on behalf of VA will be required to sign an "Information Protection and Non-Disclosure and Disclosure of Conflicts of Interest Agreement" to ensure the contractor's business records or other proprietary data reviewed or obtained in the course of assisting the CO in assessing the contractor for compliance are protected to ensure information or data is not improperly disclosed or other impropriety occurs. Furthermore, if VA determines any services the support contractor(s) will perform in assessing compliance are advisory and assistance services as defined in FAR 2.101, Definitions, the support contractor(s) must also enter into an agreement with the contractor to protect proprietary information as required by FAR 9.505-4, obtaining access to proprietary information, paragraph (b). The contractor is required to cooperate fully and make available any records as may be required to enable the CO to assess the contractor's compliance with the limitations on subcontracting or percentage of work performance requirement.

(End of Clause)

C.2 52.203-99 PROHIBITION ON CONTRACTING WITH ENTITIES THAT REQUIRE CERTAIN INTERNAL CONFIDENTIALITY AGREEMENTS (DEVIATION) (FEB 2015)

(a) The Contractor shall not require employees or contractors seeking to report fraud, waste, or abuse to sign or comply with internal confidentiality agreements or statements prohibiting or otherwise restricting such employees or subcontractors from lawfully reporting such waste, fraud, or abuse to a designated investigative or law enforcement representative of a Federal department or agency authorized to receive such information.

(b) The contractor shall notify employees that the prohibitions and restrictions of any internal confidentiality agreements covered by this clause are no longer in effect.

(c) The prohibition in paragraph (a) of this clause does not contravene requirements applicable to Standard Form 312, Form 4414, or any other form issued by a Federal department or agency governing the nondisclosure of classified information.

(d)(1) In accordance with section 743 of Division E, Title VII, of the Consolidated and Further Continuing Resolution Appropriations Act, 2015 (Pub. L. 113-235), use of funds appropriated (or

otherwise made available) under that or any other Act may be prohibited, if the Government determines that the Contractor is not in compliance with the provisions of this clause.

(2) The Government may seek any available remedies in the event the contractor fails to comply with the provisions of this clause.

(End of Clause)

C.3 52.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (MAY 2015)

(a) *Inspection/Acceptance.* The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Government reserves the right to inspect or test any supplies or services that have been tendered for acceptance. The Government may require repair or replacement of nonconforming supplies or reperformance of nonconforming services at no increase in contract price. If repair/replacement or reperformance will not correct the defects or is not possible, the Government may seek an equitable price reduction or adequate consideration for acceptance of nonconforming supplies or services. The Government must exercise its post-acceptance rights—

(1) Within a reasonable time after the defect was discovered or should have been discovered; and

(2) Before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

(b) *Assignment.* The Contractor or its assignee may assign its rights to receive payment due as a result of performance of this contract to a bank, trust company, or other financing institution, including any Federal lending agency in accordance with the Assignment of Claims Act (31 U.S.C. 3727). However, when a third party makes payment (e.g., use of the Governmentwide commercial purchase card), the Contractor may not assign its rights to receive payment under this contract.

(c) *Changes.* Changes in the terms and conditions of this contract may be made only by written agreement of the parties.

(d) *Disputes.* This contract is subject to 41 U.S.C. chapter 71, Contract Disputes. Failure of the parties to this contract to reach agreement on any request for equitable adjustment, claim, appeal or action arising under or relating to this contract shall be a dispute to be resolved in accordance with the clause at FAR 52.233-1, Disputes, which is incorporated herein by reference. The Contractor shall proceed diligently with performance of this contract, pending final resolution of any dispute arising under the contract.

(e) *Definitions.* The clause at FAR 52.202-1, Definitions, is incorporated herein by reference.

(f) *Excusable delays.* The Contractor shall be liable for default unless nonperformance is caused by an occurrence beyond the reasonable control of the Contractor and without its fault or negligence such as, acts of God or the public enemy, acts of the Government in either its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, unusually severe weather, and delays of common carriers. The Contractor shall notify the Contracting Officer in writing as soon as it is reasonably possible after the commencement of any excusable delay, setting forth the full particulars in connection therewith, shall remedy such occurrence with all reasonable dispatch, and shall promptly give written notice to the Contracting Officer of the cessation of such occurrence.

(g) Invoice.

(1) The Contractor shall submit an original invoice and three copies (or electronic invoice, if authorized) to the address designated in the contract to receive invoices. An invoice must include—

- (i) Name and address of the Contractor;
- (ii) Invoice date and number;
- (iii) Contract number, contract line item number and, if applicable, the order number;
- (iv) Description, quantity, unit of measure, unit price and extended price of the items delivered;
- (v) Shipping number and date of shipment, including the bill of lading number and weight of shipment if shipped on Government bill of lading;
- (vi) Terms of any discount for prompt payment offered;
- (vii) Name and address of official to whom payment is to be sent;
- (viii) Name, title, and phone number of person to notify in event of defective invoice; and
- (ix) Taxpayer Identification Number (TIN). The Contractor shall include its TIN on the invoice only if required elsewhere in this contract.
- (x) Electronic funds transfer (EFT) banking information.

(A) The Contractor shall include EFT banking information on the invoice only if required elsewhere in this contract.

(B) If EFT banking information is not required to be on the invoice, in order for the invoice to be a proper invoice, the Contractor shall have submitted correct EFT banking information in accordance with the applicable solicitation provision, contract clause (e.g., 52.232-33, Payment by Electronic Funds Transfer—System for Award Management, or 52.232-34, Payment by Electronic Funds Transfer—Other Than System for Award Management), or applicable agency procedures.

(C) EFT banking information is not required if the Government waived the requirement to pay by EFT.

(2) Invoices will be handled in accordance with the Prompt Payment Act (31 U.S.C. 3903) and Office of Management and Budget (OMB) prompt payment regulations at 5 CFR part 1315.

(h) *Patent indemnity.* The Contractor shall indemnify the Government and its officers, employees and agents against liability, including costs, for actual or alleged direct or contributory infringement of, or inducement to infringe, any United States or foreign patent, trademark or copyright, arising out of the performance of this contract, provided the Contractor is reasonably notified of such claims and proceedings.

(i) *Payment.*—

(1) *Items accepted.* Payment shall be made for items accepted by the Government that have been delivered to the delivery destinations set forth in this contract.

(2) *Prompt payment.* The Government will make payment in accordance with the Prompt Payment Act (31 U.S.C. 3903) and prompt payment regulations at 5 CFR part 1315.

(3) *Electronic Funds Transfer (EFT).* If the Government makes payment by EFT, see 52.212-5(b) for the appropriate EFT clause.

(4) *Discount.* In connection with any discount offered for early payment, time shall be computed from the date of the invoice. For the purpose of computing the discount earned, payment shall be considered to have been made on the date which appears on the payment check or the specified payment date if an electronic funds transfer payment is made.

(5) *Overpayments.* If the Contractor becomes aware of a duplicate contract financing or invoice payment or that the Government has otherwise overpaid on a contract financing or invoice payment, the Contractor shall—

(i) Remit the overpayment amount to the payment office cited in the contract along with a description of the overpayment including the—

(A) Circumstances of the overpayment (e.g., duplicate payment, erroneous payment, liquidation errors, date(s) of overpayment);

(B) Affected contract number and delivery order number, if applicable;

(C) Affected contract line item or subline item, if applicable; and

(D) Contractor point of contact.

(ii) Provide a copy of the remittance and supporting documentation to the Contracting Officer.

(6) *Interest.*

(i) All amounts that become payable by the Contractor to the Government under this contract shall bear simple interest from the date due until paid unless paid within 30 days of becoming due. The interest rate shall be the interest rate established by the Secretary of the Treasury as provided in 41 U.S.C. 7109, which is applicable to the period in which the amount becomes due, as provided in (i)(6)(v) of this clause, and then at the rate applicable for each six-month period as fixed by the Secretary until the amount is paid.

(ii) The Government may issue a demand for payment to the Contractor upon finding a debt is due under the contract.

(iii) *Final decisions.* The Contracting Officer will issue a final decision as required by 33.211 if—

(A) The Contracting Officer and the Contractor are unable to reach agreement on the existence or amount of a debt within 30 days;

(B) The Contractor fails to liquidate a debt previously demanded by the Contracting Officer within the timeline specified in the demand for payment unless the amounts were not repaid because the Contractor has requested an installment payment agreement; or

(C) The Contractor requests a deferment of collection on a debt previously demanded by the Contracting Officer (see 32.607-2).

(iv) If a demand for payment was previously issued for the debt, the demand for payment included in the final decision shall identify the same due date as the original demand for payment.

(v) Amounts shall be due at the earliest of the following dates:

(A) The date fixed under this contract.

(B) The date of the first written demand for payment, including any demand for payment resulting from a default termination.

(vi) The interest charge shall be computed for the actual number of calendar days involved beginning on the due date and ending on—

(A) The date on which the designated office receives payment from the Contractor;

(B) The date of issuance of a Government check to the Contractor from which an amount otherwise payable has been withheld as a credit against the contract debt; or

(C) The date on which an amount withheld and applied to the contract debt would otherwise have become payable to the Contractor.

(vii) The interest charge made under this clause may be reduced under the procedures prescribed in 32.608-2 of the Federal Acquisition Regulation in effect on the date of this contract.

(j) *Risk of loss.* Unless the contract specifically provides otherwise, risk of loss or damage to the supplies provided under this contract shall remain with the Contractor until, and shall pass to the Government upon:

(1) Delivery of the supplies to a carrier, if transportation is f.o.b. origin; or

(2) Delivery of the supplies to the Government at the destination specified in the contract, if transportation is f.o.b. destination.

(k) *Taxes.* The contract price includes all applicable Federal, State, and local taxes and duties.

(l) *Termination for the Government's convenience.* The Government reserves the right to terminate this contract, or any part hereof, for its sole convenience. In the event of such termination, the Contractor shall immediately stop all work hereunder and shall immediately cause any and all of its suppliers and subcontractors to cease work. Subject to the terms of this contract, the Contractor shall be paid a percentage of the contract price reflecting the percentage of the work performed prior to the notice of termination, plus reasonable charges the Contractor can demonstrate to the satisfaction of the Government using its standard record keeping system, have resulted from the termination. The Contractor shall not be required to comply with the cost accounting standards or contract cost principles for this purpose. This paragraph does not give the Government any right to audit the Contractor's records. The Contractor shall not be paid for any work performed or costs incurred which reasonably could have been avoided.

(m) *Termination for cause.* The Government may terminate this contract, or any part hereof, for cause in the event of any default by the Contractor, or if the Contractor fails to comply with any contract terms and conditions, or fails to provide the Government, upon request, with adequate assurances of future performance. In the event of termination for cause, the Government shall not be liable to the Contractor for any amount for supplies or services not accepted, and the Contractor shall be liable to the Government

for any and all rights and remedies provided by law. If it is determined that the Government improperly terminated this contract for default, such termination shall be deemed a termination for convenience.

(n) *Title*. Unless specified elsewhere in this contract, title to items furnished under this contract shall pass to the Government upon acceptance, regardless of when or where the Government takes physical possession.

(o) *Warranty*. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

(p) *Limitation of liability*. Except as otherwise provided by an express warranty, the Contractor will not be liable to the Government for consequential damages resulting from any defect or deficiencies in accepted items.

(q) *Other compliances*. The Contractor shall comply with all applicable Federal, State and local laws, executive orders, rules and regulations applicable to its performance under this contract.

(r) *Compliance with laws unique to Government contracts*. The Contractor agrees to comply with 31 U.S.C. 1352 relating to limitations on the use of appropriated funds to influence certain Federal contracts; 18 U.S.C. 431 relating to officials not to benefit; 40 U.S.C. chapter 37, Contract Work Hours and Safety Standards; 41 U.S.C. chapter 87, Kickbacks; 41 U.S.C. 4712 and 10 U.S.C. 2409 relating to whistleblower protections; 49 U.S.C. 40118, Fly American; and 41 U.S.C. chapter 21 relating to procurement integrity.

(s) *Order of precedence*. Any inconsistencies in this solicitation or contract shall be resolved by giving precedence in the following order:

(1) The schedule of supplies/services.

(2) The Assignments, Disputes, Payments, Invoice, Other Compliances, Compliance with Laws Unique to Government Contracts, and Unauthorized Obligations paragraphs of this clause;

(3) The clause at 52.212-5.

(4) Addenda to this solicitation or contract, including any license agreements for computer software.

(5) Solicitation provisions if this is a solicitation.

(6) Other paragraphs of this clause.

(7) The Standard Form 1449.

(8) Other documents, exhibits, and attachments

(9) The specification.

(t) *System for Award Management (SAM)*.

(1) Unless exempted by an addendum to this contract, the Contractor is responsible during performance and through final payment of any contract for the accuracy and completeness of the data within the SAM database, and for any liability resulting from the Government's reliance on inaccurate or incomplete data. To remain registered in the SAM database after the initial registration, the Contractor is required to

review and update on an annual basis from the date of initial registration or subsequent updates its information in the SAM database to ensure it is current, accurate and complete. Updating information in the SAM does not alter the terms and conditions of this contract and is not a substitute for a properly executed contractual document.

(2)(i) If a Contractor has legally changed its business name, "doing business as" name, or division name (whichever is shown on the contract), or has transferred the assets used in performing the contract, but has not completed the necessary requirements regarding novation and change-of-name agreements in FAR subpart 42.12, the Contractor shall provide the responsible Contracting Officer a minimum of one business day's written notification of its intention to (A) change the name in the SAM database; (B) comply with the requirements of subpart 42.12; and (C) agree in writing to the timeline and procedures specified by the responsible Contracting Officer. The Contractor must provide with the notification sufficient documentation to support the legally changed name.

(ii) If the Contractor fails to comply with the requirements of paragraph (t)(2)(i) of this clause, or fails to perform the agreement at paragraph (t)(2)(i)(C) of this clause, and, in the absence of a properly executed novation or change-of-name agreement, the SAM information that shows the Contractor to be other than the Contractor indicated in the contract will be considered to be incorrect information within the meaning of the "Suspension of Payment" paragraph of the electronic funds transfer (EFT) clause of this contract.

(3) The Contractor shall not change the name or address for EFT payments or manual payments, as appropriate, in the SAM record to reflect an assignee for the purpose of assignment of claims (see Subpart 32.8, Assignment of Claims). Assignees shall be separately registered in the SAM database. Information provided to the Contractor's SAM record that indicates payments, including those made by EFT, to an ultimate recipient other than that Contractor will be considered to be incorrect information within the meaning of the "Suspension of payment" paragraph of the EFT clause of this contract.

(4) Offerors and Contractors may obtain information on registration and annual confirmation requirements via SAM accessed through <https://www.acquisition.gov>.

(u) Unauthorized Obligations.

(1) Except as stated in paragraph (u)(2) of this clause, when any supply or service acquired under this contract is subject to any End User License Agreement (EULA), Terms of Service (TOS), or similar legal instrument or agreement, that includes any clause requiring the Government to indemnify the Contractor or any person or entity for damages, costs, fees, or any other loss or liability that would create an Anti-Deficiency Act violation (31 U.S.C. 1341), the following shall govern:

(i) Any such clause is unenforceable against the Government.

(ii) Neither the Government nor any Government authorized end user shall be deemed to have agreed to such clause by virtue of it appearing in the EULA, TOS, or similar legal instrument or agreement. If the EULA, TOS, or similar legal instrument or agreement is invoked through an "I agree" click box or other comparable mechanism (e.g., "click-wrap" or "browse-wrap" agreements), execution does not bind the Government or any Government authorized end user to such clause.

(iii) Any such clause is deemed to be stricken from the EULA, TOS, or similar legal instrument or agreement.

(2) Paragraph (u)(1) of this clause does not apply to indemnification by the Government that is expressly authorized by statute and specifically authorized under applicable agency regulations and procedures.

(v) *Incorporation by reference.* The Contractor's representations and certifications, including those completed electronically via the System for Award Management (SAM), are incorporated by reference into the contract.

(End of Clause)

C.4 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS—COMMERCIAL ITEMS (MAY 2015)

(a) The Contractor shall comply with the following Federal Acquisition Regulation (FAR) clauses, which are incorporated in this contract by reference, to implement provisions of law or Executive orders applicable to acquisitions of commercial items:

(1) 52.209-10, Prohibition on Contracting with Inverted Domestic Corporations (Dec 2014)

(2) 52.233-3, Protest After Award (Aug 1996) (31 U.S.C. 3553).

(3) 52.233-4, Applicable Law for Breach of Contract Claim (Oct 2004) (Public Laws 108-77 and 108-78 (19 U.S.C. 3805 note)).

(b) The Contractor shall comply with the FAR clauses in this paragraph (b) that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:

[T] (1) 52.203-6, Restrictions on Subcontractor Sales to the Government (Sept 2006), with Alternate I (Oct 1995) (41 U.S.C. 4704 and 10 U.S.C. 2402).

[] (2) 52.203-13, Contractor Code of Business Ethics and Conduct (APR 2010)(41 U.S.C. 3509).

[] (3) 52.203-15, Whistleblower Protections under the American Recovery and Reinvestment Act of 2009 (JUN 2010) (Section 1553 of Pub. L. 111-5). (Applies to contracts funded by the American Recovery and Reinvestment Act of 2009.)

[X] (4) 52.204-10, Reporting Executive Compensation and First-Tier Subcontract Awards (Jul 2013) (Pub. L. 109-282) (31 U.S.C. 6101 note).

[] (5) [Reserved]

[X] (6) 52.204-14, Service Contract Reporting Requirements (JAN 2014) (Pub. L. 111-117, section 743 of Div. C).

[] (7) 52.204-15, Service Contract Reporting Requirements for Indefinite-Delivery Contracts (JAN 2014) (Pub. L. 111-117, section 743 of Div. C).

[X] (8) 52.209-6, Protecting the Government's Interest When Subcontracting with Contractors Debarred, Suspended, or Proposed for Debarment. (Aug 2013) (31 U.S.C. 6101 note).

☒ (9) 52.209-9, Updates of Publicly Available Information Regarding Responsibility Matters (Jul 2013) (41 U.S.C. 2313).

☐ (10) [Reserved]

☐ (11)(i) 52.219-3, Notice of HUBZone Set-Aside or Sole-Source Award (NOV 2011) (15 U.S.C. 657a).

☐ (ii) Alternate I (NOV 2011) of 52.219-3.

☐ (12)(i) 52.219-4, Notice of Price Evaluation Preference for HUBZone Small Business Concerns (OCT 2014) (if the offeror elects to waive the preference, it shall so indicate in its offer) (15 U.S.C. 657a).

☐ (ii) Alternate I (JAN 2011) of 52.219-4.

☐ (13) [Reserved]

☐ (14)(i) 52.219-6, Notice of Total Small Business Set-Aside (NOV 2011) (15 U.S.C. 644).

☐ (ii) Alternate I (NOV 2011).

☐ (iii) Alternate II (NOV 2011).

☐ (15)(i) 52.219-7, Notice of Partial Small Business Set-Aside (June 2003) (15 U.S.C. 644).

☐ (ii) Alternate I (Oct 1995) of 52.219-7.

☐ (iii) Alternate II (Mar 2004) of 52.219-7.

☒ (16) 52.219-8, Utilization of Small Business Concerns (OCT 2014) (15 U.S.C. 637(d)(2) and (3)).

☐ (17)(i) 52.219-9, Small Business Subcontracting Plan (OCT 2014) (15 U.S.C. 637(d)(4)).

☐ (ii) Alternate I (Oct 2001) of 52.219-9.

☐ (iii) Alternate II (Oct 2001) of 52.219-9.

☐ (iv) Alternate III (OCT 2014) of 52.219-9.

☐ (18) 52.219-13, Notice of Set-Aside of Orders (NOV 2011) (15 U.S.C. 644(r)).

☐ (19) 52.219-14, Limitations on Subcontracting (NOV 2011) (15 U.S.C. 637(a)(14)).

☐ (20) 52.219-16, Liquidated Damages—Subcontracting Plan (Jan 1999) (15 U.S.C. 637(d)(4)(F)(i)).

☐ (21) 52.219-27, Notice of Service-Disabled Veteran-Owned Small Business Set-Aside (NOV 2011) (15 U.S.C. 657f).

☒ (22) 52.219-28, Post Award Small Business Program Rerepresentation (Jul 2013) (15 U.S.C. 632(a)(2)).

☐ (23) 52.219-29, Notice of Set-Aside for Economically Disadvantaged Women-Owned Small Business (EDWOSB) Concerns (Jul 2013) (15 U.S.C. 637(m)).

☐ (24) 52.219-30, Notice of Set-Aside for Women-Owned Small Business (WOSB) Concerns Eligible Under the WOSB Program (Jul 2013) (15 U.S.C. 637(m)).

☒ (25) 52.222-3, Convict Labor (June 2003) (E.O. 11755).

☐ (26) 52.222-19, Child Labor—Cooperation with Authorities and Remedies (JAN 2014) (E.O. 13126).

☒ (27) 52.222-21, Prohibition of Segregated Facilities (APR 2015).

☒ (28) 52.222-26, Equal Opportunity (APR 2015) (E.O. 11246).

☒ (29) 52.222-35, Equal Opportunity for Veterans (JUL 2014) (38 U.S.C. 4212).

☒ (30) 52.222-36, Equal Opportunity for Workers with Disabilities (JUL 2014) (29 U.S.C. 793).

☒ (31) 52.222-37, Employment Reports on Veterans (JUL 2014) (38 U.S.C. 4212).

☒ (32) 52.222-40, Notification of Employee Rights Under the National Labor Relations Act (DEC 2010) (E.O. 13496).

☒ (33)(i) 52.222-50, Combating Trafficking in Persons (MAR 2015) (22 U.S.C. chapter 78 and E.O. 13627).

☐ (ii) Alternate I (MAR 2015) of 52.222-50 (22 U.S.C. chapter 78 and E.O. 13627).

☒ (34) 52.222-54, Employment Eligibility Verification (AUG 2013). (Executive Order 12989). (Not applicable to the acquisition of commercially available off-the-shelf items or certain other types of commercial items as prescribed in 22.1803.)

☐ (35)(i) 52.223-9, Estimate of Percentage of Recovered Material Content for EPA-Designated Items (May 2008) (42 U.S.C.6962(c)(3)(A)(ii)). (Not applicable to the acquisition of commercially available off-the-shelf items.)

☐ (ii) Alternate I (MAY 2008) of 52.223-9 (42 U.S.C. 6962(i)(2)(C)). (Not applicable to the acquisition of commercially available off-the-shelf items.)

☐ (36)(i) 52.223-13, Acquisition of EPEAT®-Registered Imaging Equipment (JUN 2014) (E.O.s 13423 and 13514).

☐ (ii) Alternate I (JUN 2014) of 52.223-13.

☐ (37)(i) 52.223-14, Acquisition of EPEAT®-Registered Televisions (JUN 2014) (E.O.s 13423 and 13514).

☐ (ii) Alternate I (JUN 2014) of 52.223-14.

☐ (38) 52.223-15, Energy Efficiency in Energy-Consuming Products (DEC 2007)(42 U.S.C. 8259b).

☐ (39)(i) 52.223-16, Acquisition of EPEAT®-Registered Personal Computer Products (JUN 2014) (E.O.s 13423 and 13514).

☐ (ii) Alternate I (JUN 2014) of 52.223-16.

[X] (40) 52.223-18, Encouraging Contractor Policies to Ban Text Messaging While Driving (AUG 2011)

[] (41) 52.225-1, Buy American—Supplies (MAY 2014) (41 U.S.C. chapter 83).

[] (42)(i) 52.225-3, Buy American—Free Trade Agreements—Israeli Trade Act (MAY 2014) (41 U.S.C. chapter 83, 19 U.S.C. 3301 note, 19 U.S.C. 2112 note, 19 U.S.C. 3805 note, 19 U.S.C. 4001 note, Pub. L. 103-182, 108-77, 108-78, 108-286, 108-302, 109-53, 109-169, 109-283, 110-138, 112-41, 112-42, and 112-43.

[] (ii) Alternate I (MAY 2014) of 52.225-3.

[] (iii) Alternate II (MAY 2014) of 52.225-3.

[] (iv) Alternate III (MAY 2014) of 52.225-3.

[] (43) 52.225-5, Trade Agreements (NOV 2013) (19 U.S.C. 2501, *et seq.*, 19 U.S.C. 3301 note).

[X] (44) 52.225-13, Restrictions on Certain Foreign Purchases (JUN 2008) (E.O.'s, proclamations, and statutes administered by the Office of Foreign Assets Control of the Department of the Treasury).

[] (45) 52.225-26, Contractors Performing Private Security Functions Outside the United States (Jul 2013) (Section 862, as amended, of the National Defense Authorization Act for Fiscal Year 2008; 10 U.S.C. 2302 Note).

[] (46) 52.226-4, Notice of Disaster or Emergency Area Set-Aside (Nov 2007) (42 U.S.C. 5150).

[] (47) 52.226-5, Restrictions on Subcontracting Outside Disaster or Emergency Area (Nov 2007) (42 U.S.C. 5150).

[] (48) 52.232-29, Terms for Financing of Purchases of Commercial Items (Feb 2002) (41 U.S.C. 4505, 10 U.S.C. 2307(f)).

[] (49) 52.232-30, Installment Payments for Commercial Items (Oct 1995) (41 U.S.C. 4505, 10 U.S.C. 2307(f)).

[X] (50) 52.232-33, Payment by Electronic Funds Transfer—System for Award Management (Jul 2013) (31 U.S.C. 3332).

[] (51) 52.232-34, Payment by Electronic Funds Transfer—Other than System for Award Management (Jul 2013) (31 U.S.C. 3332).

[] (52) 52.232-36, Payment by Third Party (MAY 2014) (31 U.S.C. 3332).

[] (53) 52.239-1, Privacy or Security Safeguards (Aug 1996) (5 U.S.C. 552a).

[] (54)(i) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (Feb 2006) (46 U.S.C. Appx. 1241(b) and 10 U.S.C. 2631).

[] (ii) Alternate I (Apr 2003) of 52.247-64.

(c) The Contractor shall comply with the FAR clauses in this paragraph (c), applicable to commercial services, that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:

☐ (1) 52.222-17, Nondisplacement of Qualified Workers (MAY 2014) (E.O. 13495).

☒ (2) 52.222-41, Service Contract Labor Standards (MAY 2014) (41 U.S.C. chapter 67).

☒ (3) 52.222-42, Statement of Equivalent Rates for Federal Hires (MAY 2014) (29 U.S.C. 206 and 41 U.S.C. chapter 67).

Employee Class	Monetary Wage-Fringe Benefits
31260 - Parking/Lot Attendant	\$10.74 / \$4.27 FB
31290 - Shuttle Bus Driver	\$14.08 / \$4.27 FB
This is Not a Wage Determination	
This is for Information Only	

☒ (4) 52.222-43, Fair Labor Standards Act and Service Contract Labor Standards—Price Adjustment (Multiple Year and Option Contracts) (MAY 2014) (29 U.S.C. 206 and 41 U.S.C. chapter 67).

☐ (5) 52.222-44, Fair Labor Standards Act and Service Contract Labor Standards—Price Adjustment (MAY 2014) (29 U.S.C. 206 and 41 U.S.C. chapter 67).

☐ (6) 52.222-51, Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, or Repair of Certain Equipment—Requirements (MAY 2014) (41 U.S.C. chapter 67).

☐ (7) 52.222-53, Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services—Requirements (MAY 2014) (41 U.S.C. chapter 67).

☒ (8) 52.222-55, Minimum Wages Under Executive Order 13658 (DEC 2014) (Executive Order 13658).

☐ (9) 52.226-6, Promoting Excess Food Donation to Nonprofit Organizations (MAY 2014) (42 U.S.C. 1792).

☐ (10) 52.237-11, Accepting and Dispensing of \$1 Coin (SEP 2008) (31 U.S.C. 5112(p)(1)).

(d) Comptroller General Examination of Record. The Contractor shall comply with the provisions of this paragraph (d) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, and does not contain the clause at 52.215-2, Audit and Records—Negotiation.

(1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.

(2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR Subpart 4.7, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to

the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.

(3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.

(e)(1) Notwithstanding the requirements of the clauses in paragraphs (a), (b), (c), and (d) of this clause, the Contractor is not required to flow down any FAR clause, other than those in this paragraph (e)(1) in a subcontract for commercial items. Unless otherwise indicated below, the extent of the flow down shall be as required by the clause—

(i) 52.203-13, Contractor Code of Business Ethics and Conduct (APR 2010) (41 U.S.C. 3509).

(ii) 52.219-8, Utilization of Small Business Concerns (OCT 2014) (15 U.S.C. 637(d)(2) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds \$650,000 (\$1.5 million for construction of any public facility), the subcontractor must include 52.219-8 in lower tier subcontracts that offer subcontracting opportunities.

(iii) 52.222-17, Nondisplacement of Qualified Workers (MAY 2014) (E.O. 13495). Flow down required in accordance with paragraph (l) of FAR clause 52.222-17.

(iv) 52.222-21, Prohibition of Segregated Facilities (APR 2015).

(v) 52.222-26, Equal Opportunity (APR 2015) (E.O. 11246).

(vi) 52.222-35, Equal Opportunity for Veterans (JUL 2014) (38 U.S.C. 4212).

(vii) 52.222-36, Equal Opportunity for Workers with Disabilities (JUL 2014) (29 U.S.C. 793).

(viii) 52.222-37, Employment Reports on Veterans (JUL 2014) (38 U.S.C. 4212).

(ix) 52.222-40, Notification of Employee Rights Under the National Labor Relations Act (DEC 2010) (E.O. 13496). Flow down required in accordance with paragraph (f) of FAR clause 52.222-40.

(x) 52.222-41, Service Contract Labor Standards (MAY 2014) (41 U.S.C. chapter 67).

(xi)(A) 52.222-50, Combating Trafficking in Persons (MAR 2015) (22 U.S.C. chapter 78 and E.O. 13627).

(B) Alternate I (MAR 2015) of 52.222-50 (22 U.S.C. chapter 78 and E.O. 13627).

(xii) 52.222-51, Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, or Repair of Certain Equipment—Requirements (MAY 2014) (41 U.S.C. chapter 67).

(xiii) 52.222-53, Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services—Requirements (MAY 2014) (41 U.S.C. chapter 67).

(xiv) 52.222-54, Employment Eligibility Verification (AUG 2013).

(xv) 52.222-55, Minimum Wages Under Executive Order 13658 (DEC 2014) (E.O. 13658).

(xvi) 52.225-26, Contractors Performing Private Security Functions Outside the United States (Jul 2013) (Section 862, as amended, of the National Defense Authorization Act for Fiscal Year 2008; 10 U.S.C. 2302 Note).

(xvii) 52.226-6, Promoting Excess Food Donation to Nonprofit Organizations (MAY 2014) (42 U.S.C. 1792). Flow down required in accordance with paragraph (e) of FAR clause 52.226-6.

(xviii) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (Feb 2006) (46 U.S.C. Appx. 1241(b) and 10 U.S.C. 2631). Flow down required in accordance with paragraph (d) of FAR clause 52.247-64.

(2) While not required, the contractor may include in its subcontracts for commercial items a minimal number of additional clauses necessary to satisfy its contractual obligations.

(End of Clause)

C.5 52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 30 calendar days.

(End of Clause)

C.6 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

(a) The Government may extend the term of this contract by written notice to the Contractor within 30 calendar days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 30 calendar days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option, the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed 5 Years and 6 months in total sum.

(End of Clause)

C.7 52.228-5 INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

(End of Clause)

C.8 SUPPLEMENTAL INSURANCE REQUIREMENTS

In accordance with FAR 28.307-2 and FAR 52.228-5, the following minimum coverage shall apply to this contract:

(a) Workers' compensation and employers liability: Contractors are required to comply with applicable Federal and State workers' compensation and occupational disease statutes. If occupational diseases are not compensable under those statutes, they shall be covered under the employer's liability section of the insurance policy, except when contract operations are so commingled with a Contractor's commercial operations that it would not be practical to require this coverage. Employer's liability coverage of at least \$100,000 is required, except in States with exclusive or monopolistic funds that do not permit workers' compensation to be written by private carriers.

(b) General Liability: \$300,000.00 per occurrences.

(c) Automobile liability: \$100,000.00 per person; \$300,000.00 per occurrence and \$50,000.00 property damage.

(d) The successful bidder must present to the Contracting Officer, prior to award, evidence of general liability insurance without any exclusionary clauses for asbestos that would void the general liability coverage.

(End of Clause)

C.9 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es):

<http://www.acquisition.gov/far/index.html>
<http://www.va.gov/oal/library/vaar/>

(End of Clause)

<u>FAR Number</u>	<u>Title</u>	<u>Date</u>
52.203-3	GRATUITIES	APR 1984
52.203-16	PREVENTING PERSONAL CONFLICTS OF INTEREST	DEC 2011
52.203-17	CONTRACTOR EMPLOYEE WHISTLEBLOWER RIGHTS AND REQUIREMENT TO INFORM EMPLOYEES OF WHISTLEBLOWER RIGHTS	APR 2014
52.204-4	PRINTED OR COPIED DOUBLE-SIDED ON RECYCLED PAPER	MAY 2011
52.204-9	PERSONAL IDENTITY VERIFICATION OF CONTRACTOR PERSONNEL	JAN 2011
52.204-18	COMMERCIAL AND GOVERNMENT ENTITY CODE MAINTENANCE	NOV 2014
52.232-23	ASSIGNMENT OF CLAIMS	MAY 2014
52.232-40	PROVIDING ACCELERATED PAYMENTS TO SMALL BUSINESS SUBCONTRACTORS	DEC 2013
52.237-2	PROTECTION OF GOVERNMENT BUILDINGS, EQUIPMENT, AND VEGETATION	APR 1984
52.237-3	CONTINUITY OF SERVICES	JAN 1991
52.242-13	BANKRUPTCY	JUL 1995
52.246-4	INSPECTION OF SERVICES—FIXED-PRICE	AUG 1996
52.246-25	LIMITATION OF LIABILITY—SERVICES	FEB 1997

C.10 VAAR 852.203-70 COMMERCIAL ADVERTISING (JAN 2008)

The bidder or offeror agrees that if a contract is awarded to him/her, as a result of this solicitation, he/she will not advertise the award of the contract in his/her commercial advertising in such a manner as to state or imply that the Department of Veterans Affairs endorses a product, project or commercial line of endeavor.

(End of Clause)

C.11 VAAR 852.203-71 DISPLAY OF DEPARTMENT OF VETERAN AFFAIRS HOTLINE POSTER (DEC 1992)

(a) Except as provided in paragraph (c) below, the Contractor shall display prominently, in common work areas within business segments performing work under VA contracts, Department of Veterans Affairs Hotline posters prepared by the VA Office of Inspector General.

(b) Department of Veterans Affairs Hotline posters may be obtained from the VA Office of Inspector General (53E), P.O. Box 34647, Washington, DC 20043-4647.

(c) The Contractor need not comply with paragraph (a) above if the Contractor has established a mechanism, such as a hotline, by which employees may report suspected instances of improper conduct, and instructions that encourage employees to make such reports.

(End of Clause)

C.12 VAAR 852.219-10 VA NOTICE OF TOTAL SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS SET-ASIDE (DEC 2009)

(a) Definition. For the Department of Veterans Affairs, "Service-disabled veteran-owned small business concern":

(1) Means a small business concern:

(i) Not less than 51 percent of which is owned by one or more service-disabled veterans or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more service-disabled veterans (or eligible surviving spouses);

(ii) The management and daily business operations of which are controlled by one or more service-disabled veterans (or eligible surviving spouses) or, in the case of a service-disabled veteran with permanent and severe disability, the spouse or permanent caregiver of such veteran;

(iii) The business meets Federal small business size standards for the applicable North American Industry Classification System (NAICS) code identified in the solicitation document; and

(iv) The business has been verified for ownership and control and is so listed in the Vendor Information Pages database, (<http://www.VetBiz.gov>).

(2) "Service-disabled veteran" means a veteran, as defined in 38 U.S.C. 101(2), with a disability that is service-connected, as defined in 38 U.S.C. 101(16).

(b) *General.* (1) Offers are solicited only from service-disabled veteran-owned small business concerns. Offers received from concerns that are not service-disabled veteran-owned small business concerns shall not be considered.

(2) Any award resulting from this solicitation shall be made to a service-disabled veteran-owned small business concern.

(c) Agreement. A service-disabled veteran-owned small business concern agrees that in the performance of the contract, in the case of a contract for:

(1) Services (except construction), at least 50 percent of the cost of personnel for contract performance will be spent for employees of the concern or employees of other eligible service-disabled veteran-owned small business concerns;

(2) Supplies (other than acquisition from a nonmanufacturer of the supplies), at least 50 percent of the cost of manufacturing, excluding the cost of materials, will be performed by the concern or other eligible service-disabled veteran-owned small business concerns;

(3) General construction, at least 15 percent of the cost of the contract performance incurred for personnel will be spent on the concern's employees or the employees of other eligible service-disabled veteran-owned small business concerns; or

(4) Construction by special trade contractors, at least 25 percent of the cost of the contract performance incurred for personnel will be spent on the concern's employees or the employees of other eligible service-disabled veteran-owned small business concerns.

(d) A joint venture may be considered a service-disabled veteran owned small business concern if--

(1) At least one member of the joint venture is a service-disabled veteran-owned small business concern, and makes the following representations: That it is a service-disabled veteran-owned small business concern, and that it is a small business concern under the North American Industry Classification Systems (NAICS) code assigned to the procurement;

(2) Each other concern is small under the size standard corresponding to the NAICS code assigned to the procurement; and

(3) The joint venture meets the requirements of paragraph 7 of the explanation of Affiliates in 19.101 of the Federal Acquisition Regulation.

(4) The joint venture meets the requirements of 13 CFR 125.15(b).

(e) Any service-disabled veteran-owned small business concern (non-manufacturer) must meet the requirements in 19.102(f) of the Federal Acquisition Regulation to receive a benefit under this program.

(End of Clause)

C.13 VAAR 852.228-71 INDEMNIFICATION AND INSURANCE (JAN 2008)

(a) Indemnification. The contractor expressly agrees to indemnify and save the Government, its officers, agents, servants, and employees harmless from and against any and all claims, loss, damage, injury, and liability, however caused, resulting from, arising out of, or in any way connected with the performance of work under this agreement. Further, it is agreed that any negligence or alleged negligence of the Government, its officers, agents, servants, and employees, shall not be a bar to a claim for indemnification unless the act or omission of the Government, its officers, agents, servants, and employees is the sole, competent, and producing cause of such claims, loss, damage, injury, and liability. At the option of the contractor, and subject to the approval by the contracting officer of the sources, insurance coverage may be employed as guaranty of indemnification.

(b) Insurance. Satisfactory insurance coverage is a condition precedent to award of a contract. In general, a successful bidder must present satisfactory evidence of full compliance with State and local requirements, or those below stipulated, whichever are the greater. More specifically, workers' compensation and employer's liability coverage will conform to applicable State law requirements for the service contemplated, whereas general liability and automobile liability of comprehensive type shall, in the absence of higher statutory minimums, be required in the amounts per vehicle used of not less than \$100,000 per person and \$300,000 per occurrence for bodily injury and \$50,000 per occurrence for property damage. State-approved sources of insurance coverage ordinarily will be deemed acceptable to the Department of Veterans Affairs installation, subject to timely certifications by such sources of the types and limits of the coverages afforded by the sources to the bidder. The comprehensive general liability insurance must be on a broad form and provide limits of liability for bodily injury and property damage of not less than \$300,000.00 combined single limit or the equivalent. The valet/garage insurance must provide limits of liability for bodily injury and property damage of not less than \$300,000.00 combined single limit, or the equivalent, and must provide the following coverage's: (1) Comprehensive and collision coverage for physical damage; (2) Coverage for vehicle storage; and (3) Coverage for a vehicle driven by or at the direction of the Valet parking service.

(End of Clause)

C.14 VAAR 852.232-72 ELECTRONIC SUBMISSION OF PAYMENT REQUESTS (NOV 2012)

(a) *Definitions*. As used in this clause—

(1) *Contract financing payment* has the meaning given in FAR 32.001.

(2) *Designated agency office* has the meaning given in 5 CFR 1315.2(m).

(3) *Electronic form* means an automated system transmitting information electronically according to the

Accepted electronic data transmission methods and formats identified in paragraph (c) of this clause. Facsimile, email, and scanned documents are not acceptable electronic forms for submission of payment requests.

(4) *Invoice payment* has the meaning given in FAR 32.001.

(5) *Payment request* means any request for contract financing payment or invoice payment submitted by the contractor under this contract.

(b) *Electronic payment requests.* Except as provided in paragraph (e) of this clause, the contractor shall submit payment requests in electronic form. Purchases paid with a Government-wide commercial purchase card are considered to be an electronic transaction for purposes of this rule, and therefore no additional electronic invoice submission is required.

(c) *Data transmission.* A contractor must ensure that the data transmission method and format are through one of the following:

(1) VA's Electronic Invoice Presentment and Payment System. (See Web site at <http://www.fsc.va.gov/einvoice.asp>.)

(2) Any system that conforms to the X12 electronic data interchange (EDI) formats established by the Accredited Standards Center (ASC) and chartered by the American National Standards Institute (ANSI). The X12 EDI Web site (<http://www.x12.org>) includes additional information on EDI 810 and 811 formats.

(d) *Invoice requirements.* Invoices shall comply with FAR 32.905.

(e) *Exceptions.* If, based on one of the circumstances below, the contracting officer directs that payment requests be made by mail, the contractor shall submit payment requests by mail through the United States Postal Service to the designated agency office. Submission of payment requests by mail may be required for:

(1) Awards made to foreign vendors for work performed outside the United States;

(2) Classified contracts or purchases when electronic submission and processing of payment requests could compromise the safeguarding of classified or privacy information;

(3) Contracts awarded by contracting officers in the conduct of emergency operations, such as responses to national emergencies;

(4) Solicitations or contracts in which the designated agency office is a VA entity other than the VA Financial Services Center in Austin, Texas; or

(5) Solicitations or contracts in which the VA designated agency office does not have electronic invoicing capability as described above.

(End of Clause)

C.15 VAAR 852.237-70 CONTRACTOR RESPONSIBILITIES (APR 1984)

The contractor shall obtain all necessary licenses and/or permits required to perform this work. He/she shall take all reasonable precautions necessary to protect persons and property from injury or damage during the performance of this contract. He/she shall be responsible for any injury to himself/herself, his/her employees, as well as for any damage to personal or public property that occurs during the performance of this contract that is caused by his/her employees fault or negligence, and shall maintain personal liability and property damage insurance having coverage for a limit as required by the laws of the State of South Dakota. Further, it is agreed that any negligence of the Government, its officers, agents, servants and employees, shall not be the responsibility of the contractor hereunder with the regard to any claims, loss, damage, injury, and liability resulting there from.

(End of Clause)

SECTION D - CONTRACT DOCUMENTS, EXHIBITS, OR ATTACHMENTS

D.1 WAGE DETERMINATION

WD 05-3025 (Rev.-18) was first posted on www.wdol.gov on 07/14/2015

REGISTER OF WAGE DETERMINATIONS UNDER		U.S. DEPARTMENT OF LABOR
THE SERVICE CONTRACT ACT		EMPLOYMENT STANDARDS ADMINISTRATION
By direction of the Secretary of Labor		WAGE AND HOUR DIVISION
		WASHINGTON D.C. 20210

Daniel W. Simms	Division of		Wage Determination No.: 2005-3025
Director	Wage Determinations		Revision No.: 18
			Date Of Revision: 07/08/2015

Note: Executive Order (EO) 13658 establishes an hourly minimum wage of \$10.10 for 2015 that applies to all contracts subject to the Service Contract Act for which the solicitation is issued on or after January 1, 2015. If this contract is covered by the EO, the contractor must pay all workers in any classification listed on this wage determination at least \$10.10 (or the applicable wage rate listed on this wage determination, if it is higher) for all hours spent performing on the contract. The EO minimum wage rate will be adjusted annually. Additional information on contractor requirements and worker protections under the EO is available at www.dol.gov/whd/govcontracts.

State: South Dakota

Area: South Dakota Counties of Aurora, Beadle, Bon Homme, Brookings, Brown, Brule, Buffalo, Campbell, Charles Mix, Clark, Clay, Codington, Davison, Day, Deuel, Douglas, Edmunds, Faulk, Grant, Hamlin, Hand, Hanson, Hughes, Hutchinson, Hyde, Jerauld, Kingsbury, Lake, Lincoln, Marshall, McCook, McPherson, Miner, Minnehaha, Moody, Potter, Roberts, Sanborn, Spink, Sully, Turner, Union, Walworth, Yankton

Fringe Benefits Required Follow the Occupational Listing		
OCCUPATION CODE - TITLE	FOOTNOTE	RATE
01000 - Administrative Support And Clerical Occupations		
01011 - Accounting Clerk I		11.91
01012 - Accounting Clerk II		13.36
01013 - Accounting Clerk III		14.94
01020 - Administrative Assistant		18.59
01040 - Court Reporter		13.20
01051 - Data Entry Operator I		10.98
01052 - Data Entry Operator II		11.98
01060 - Dispatcher, Motor Vehicle		15.94
01070 - Document Preparation Clerk		11.50
01090 - Duplicating Machine Operator		11.50
01111 - General Clerk I		10.51
01112 - General Clerk II		11.47
01113 - General Clerk III		12.87
01120 - Housing Referral Assistant		15.18
01141 - Messenger Courier		10.13
01191 - Order Clerk I		11.87
01192 - Order Clerk II		12.95
01261 - Personnel Assistant (Employment) I		12.36
01262 - Personnel Assistant (Employment) II		13.82
01263 - Personnel Assistant (Employment) III		15.41
01270 - Production Control Clerk		16.30
01280 - Receptionist		11.00
01290 - Rental Clerk		10.16
01300 - Scheduler, Maintenance		11.80

01311 - Secretary I	11.80
01312 - Secretary II	13.20
01313 - Secretary III	15.18
01320 - Service Order Dispatcher	13.70
01410 - Supply Technician	18.59
01420 - Survey Worker	12.35
01531 - Travel Clerk I	12.17
01532 - Travel Clerk II	12.94
01533 - Travel Clerk III	13.73
01611 - Word Processor I	10.52
01612 - Word Processor II	11.80
01613 - Word Processor III	13.20
05000 - Automotive Service Occupations	
05005 - Automobile Body Repairer, Fiberglass	17.11
05010 - Automotive Electrician	16.33
05040 - Automotive Glass Installer	15.56
05070 - Automotive Worker	15.56
05110 - Mobile Equipment Servicer	13.96
05130 - Motor Equipment Metal Mechanic	17.11
05160 - Motor Equipment Metal Worker	15.56
05190 - Motor Vehicle Mechanic	17.11
05220 - Motor Vehicle Mechanic Helper	13.20
05250 - Motor Vehicle Upholstery Worker	14.76
05280 - Motor Vehicle Wrecker	15.56
05310 - Painter, Automotive	16.33
05340 - Radiator Repair Specialist	15.56
05370 - Tire Repairer	10.36
05400 - Transmission Repair Specialist	17.11
07000 - Food Preparation And Service Occupations	
07010 - Baker	11.48
07041 - Cook I	10.87
07042 - Cook II	12.08
07070 - Dishwasher	8.40
07130 - Food Service Worker	8.96
07210 - Meat Cutter	13.28
07260 - Waiter/Waitress	7.87
09000 - Furniture Maintenance And Repair Occupations	
09010 - Electrostatic Spray Painter	13.78
09040 - Furniture Handler	10.27
09080 - Furniture Refinisher	15.16
09090 - Furniture Refinisher Helper	12.03
09110 - Furniture Repairer, Minor	13.64
09130 - Upholsterer	15.16
11000 - General Services And Support Occupations	
11030 - Cleaner, Vehicles	8.41
11060 - Elevator Operator	9.27
11090 - Gardener	14.63
11122 - Housekeeping Aide	10.20
11150 - Janitor	10.21
11210 - Laborer, Grounds Maintenance	11.68
11240 - Maid or Houseman	9.42
11260 - Pruner	10.68
11270 - Tractor Operator	13.65
11330 - Trail Maintenance Worker	11.68
11360 - Window Cleaner	11.17
12000 - Health Occupations	
12010 - Ambulance Driver	14.37
12011 - Breath Alcohol Technician	14.74
12012 - Certified Occupational Therapist Assistant	17.53
12015 - Certified Physical Therapist Assistant	14.56
12020 - Dental Assistant	15.38
12025 - Dental Hygienist	29.52
12030 - EKG Technician	23.93
12035 - Electroneurodiagnostic Technologist	23.93
12040 - Emergency Medical Technician	14.37
12071 - Licensed Practical Nurse I	12.85
12072 - Licensed Practical Nurse II	14.37

12073 - Licensed Practical Nurse III	16.03
12100 - Medical Assistant	12.43
12130 - Medical Laboratory Technician	15.01
12160 - Medical Record Clerk	12.86
12190 - Medical Record Technician	16.23
12195 - Medical Transcriptionist	14.31
12210 - Nuclear Medicine Technologist	26.56
12221 - Nursing Assistant I	10.10
12222 - Nursing Assistant II	11.35
12223 - Nursing Assistant III	12.39
12224 - Nursing Assistant IV	13.90
12235 - Optical Dispenser	14.85
12236 - Optical Technician	12.83
12250 - Pharmacy Technician	16.03
12280 - Phlebotomist	13.90
12305 - Radiologic Technologist	22.95
12311 - Registered Nurse I	21.44
12312 - Registered Nurse II	26.23
12313 - Registered Nurse II, Specialist	26.23
12314 - Registered Nurse III	31.73
12315 - Registered Nurse III, Anesthetist	31.73
12316 - Registered Nurse IV	38.03
12317 - Scheduler (Drug and Alcohol Testing)	18.26
13000 - Information And Arts Occupations	
13011 - Exhibits Specialist I	15.11
13012 - Exhibits Specialist II	18.68
13013 - Exhibits Specialist III	22.89
13041 - Illustrator I	14.90
13042 - Illustrator II	18.46
13043 - Illustrator III	22.59
13047 - Librarian	20.44
13050 - Library Aide/Clerk	11.87
13054 - Library Information Technology Systems Administrator	18.46
13058 - Library Technician	14.45
13061 - Media Specialist I	13.48
13062 - Media Specialist II	14.90
13063 - Media Specialist III	16.62
13071 - Photographer I	13.62
13072 - Photographer II	15.24
13073 - Photographer III	18.89
13074 - Photographer IV	23.10
13075 - Photographer V	27.95
13110 - Video Teleconference Technician	12.54
14000 - Information Technology Occupations	
14041 - Computer Operator I	14.10
14042 - Computer Operator II	15.85
14043 - Computer Operator III	17.59
14044 - Computer Operator IV	19.49
14045 - Computer Operator V	21.71
14071 - Computer Programmer I	(see 1) 19.46
14072 - Computer Programmer II	(see 1) 24.12
14073 - Computer Programmer III	(see 1)
14074 - Computer Programmer IV	(see 1)
14101 - Computer Systems Analyst I	(see 1)
14102 - Computer Systems Analyst II	(see 1)
14103 - Computer Systems Analyst III	(see 1)
14150 - Peripheral Equipment Operator	15.51
14160 - Personal Computer Support Technician	22.57
15000 - Instructional Occupations	
15010 - Aircrew Training Devices Instructor (Non-Rated)	30.93
15020 - Aircrew Training Devices Instructor (Rated)	37.42
15030 - Air Crew Training Devices Instructor (Pilot)	43.93
15050 - Computer Based Training Specialist / Instructor	27.41
15060 - Educational Technologist	21.32
15070 - Flight Instructor (Pilot)	43.93
15080 - Graphic Artist	19.72

15090 - Technical Instructor	16.17
15095 - Technical Instructor/Course Developer	19.78
15110 - Test Proctor	13.05
15120 - Tutor	13.05
16000 - Laundry, Dry-Cleaning, Pressing And Related Occupations	
16010 - Assembler	9.03
16030 - Counter Attendant	9.03
16040 - Dry Cleaner	10.82
16070 - Finisher, Flatwork, Machine	9.03
16090 - Presser, Hand	9.03
16110 - Presser, Machine, Drycleaning	9.03
16130 - Presser, Machine, Shirts	9.03
16160 - Presser, Machine, Wearing Apparel, Laundry	9.03
16190 - Sewing Machine Operator	11.44
16220 - Tailor	12.11
16250 - Washer, Machine	9.68
19000 - Machine Tool Operation And Repair Occupations	
19010 - Machine-Tool Operator (Tool Room)	17.39
19040 - Tool And Die Maker	21.28
21000 - Materials Handling And Packing Occupations	
21020 - Forklift Operator	13.05
21030 - Material Coordinator	16.30
21040 - Material Expediter	16.30
21050 - Material Handling Laborer	12.78
21071 - Order Filler	10.24
21080 - Production Line Worker (Food Processing)	13.05
21110 - Shipping Packer	13.77
21130 - Shipping/Receiving Clerk	13.77
21140 - Store Worker I	10.81
21150 - Stock Clerk	14.18
21210 - Tools And Parts Attendant	13.05
21410 - Warehouse Specialist	13.05
23000 - Mechanics And Maintenance And Repair Occupations	
23010 - Aerospace Structural Welder	23.49
23021 - Aircraft Mechanic I	22.32
23022 - Aircraft Mechanic II	23.49
23023 - Aircraft Mechanic III	24.65
23040 - Aircraft Mechanic Helper	16.45
23050 - Aircraft, Painter	20.42
23060 - Aircraft Servicer	18.84
23080 - Aircraft Worker	20.01
23110 - Appliance Mechanic	17.39
23120 - Bicycle Repairer	10.36
23125 - Cable Splicer	26.24
23130 - Carpenter, Maintenance	16.26
23140 - Carpet Layer	16.36
23160 - Electrician, Maintenance	19.32
23181 - Electronics Technician Maintenance I	21.42
23182 - Electronics Technician Maintenance II	22.77
23183 - Electronics Technician Maintenance III	24.09
23260 - Fabric Worker	15.35
23290 - Fire Alarm System Mechanic	18.40
23310 - Fire Extinguisher Repairer	14.37
23311 - Fuel Distribution System Mechanic	22.21
23312 - Fuel Distribution System Operator	15.43
23370 - General Maintenance Worker	14.05
23380 - Ground Support Equipment Mechanic	22.32
23381 - Ground Support Equipment Servicer	18.84
23382 - Ground Support Equipment Worker	20.01
23391 - Gunsmith I	14.37
23392 - Gunsmith II	16.36
23393 - Gunsmith III	18.40
23410 - Heating, Ventilation And Air-Conditioning Mechanic	18.64
23411 - Heating, Ventilation And Air Contditioning Mechanic (Research Facility)	19.59
23430 - Heavy Equipment Mechanic	18.89

23440 - Heavy Equipment Operator	17.74
23460 - Instrument Mechanic	18.40
23465 - Laboratory/Shelter Mechanic	17.39
23470 - Laborer	10.91
23510 - Locksmith	17.39
23530 - Machinery Maintenance Mechanic	18.38
23550 - Machinist, Maintenance	15.88
23580 - Maintenance Trades Helper	13.40
23591 - Metrology Technician I	18.40
23592 - Metrology Technician II	19.36
23593 - Metrology Technician III	20.32
23640 - Millwright	18.40
23710 - Office Appliance Repairer	18.83
23760 - Painter, Maintenance	15.16
23790 - Pipefitter, Maintenance	20.76
23810 - Plumber, Maintenance	18.51
23820 - Pneudraulic Systems Mechanic	18.40
23850 - Rigger	18.40
23870 - Scale Mechanic	16.36
23890 - Sheet-Metal Worker, Maintenance	16.26
23910 - Small Engine Mechanic	16.36
23931 - Telecommunications Mechanic I	22.70
23932 - Telecommunications Mechanic II	23.89
23950 - Telephone Lineman	18.40
23960 - Welder, Combination, Maintenance	15.88
23965 - Well Driller	18.40
23970 - Woodcraft Worker	18.40
23980 - Woodworker	13.44
24000 - Personal Needs Occupations	
24570 - Child Care Attendant	9.38
24580 - Child Care Center Clerk	10.87
24610 - Chore Aide	10.74
24620 - Family Readiness And Support Services Coordinator	11.42
24630 - Homemaker	15.28
25000 - Plant And System Operations Occupations	
25010 - Boiler Tender	20.50
25040 - Sewage Plant Operator	20.67
25070 - Stationary Engineer	20.50
25190 - Ventilation Equipment Tender	14.78
25210 - Water Treatment Plant Operator	20.67
27000 - Protective Service Occupations	
27004 - Alarm Monitor	13.98
27007 - Baggage Inspector	11.98
27008 - Corrections Officer	15.42
27010 - Court Security Officer	15.42
27030 - Detection Dog Handler	13.98
27040 - Detention Officer	15.42
27070 - Firefighter	15.42
27101 - Guard I	11.98
27102 - Guard II	13.98
27131 - Police Officer I	18.52
27132 - Police Officer II	20.58
28000 - Recreation Occupations	
28041 - Carnival Equipment Operator	10.14
28042 - Carnival Equipment Repairer	10.84
28043 - Carnival Equipment Worker	9.09
28210 - Gate Attendant/Gate Tender	13.77
28310 - Lifeguard	11.01
28350 - Park Attendant (Aide)	15.40
28510 - Recreation Aide/Health Facility Attendant	11.24
28515 - Recreation Specialist	16.08
28630 - Sports Official	12.27
28690 - Swimming Pool Operator	15.02
29000 - Stevedoring/Longshoremen Occupational Services	
29010 - Blocker And Bracer	16.90
29020 - Hatch Tender	16.90

29030 - Line Handler	16.90
29041 - Stevedore I	15.50
29042 - Stevedore II	17.98
30000 - Technical Occupations	
30010 - Air Traffic Control Specialist, Center (HFO) (see 2)	35.77
30011 - Air Traffic Control Specialist, Station (HFO) (see 2)	24.66
30012 - Air Traffic Control Specialist, Terminal (HFO) (see 2)	27.16
30021 - Archeological Technician I	15.98
30022 - Archeological Technician II	17.87
30023 - Archeological Technician III	22.15
30030 - Cartographic Technician	22.15
30040 - Civil Engineering Technician	17.93
30061 - Drafter/CAD Operator I	15.98
30062 - Drafter/CAD Operator II	17.87
30063 - Drafter/CAD Operator III	19.93
30064 - Drafter/CAD Operator IV	24.52
30081 - Engineering Technician I	13.24
30082 - Engineering Technician II	14.86
30083 - Engineering Technician III	16.62
30084 - Engineering Technician IV	20.60
30085 - Engineering Technician V	25.42
30086 - Engineering Technician VI	30.48
30090 - Environmental Technician	22.15
30210 - Laboratory Technician	19.93
30240 - Mathematical Technician	22.15
30361 - Paralegal/Legal Assistant I	17.67
30362 - Paralegal/Legal Assistant II	21.88
30363 - Paralegal/Legal Assistant III	26.76
30364 - Paralegal/Legal Assistant IV	32.38
30390 - Photo-Optics Technician	22.15
30461 - Technical Writer I	20.71
30462 - Technical Writer II	25.33
30463 - Technical Writer III	30.65
30491 - Unexploded Ordnance (UXO) Technician I	22.74
30492 - Unexploded Ordnance (UXO) Technician II	27.51
30493 - Unexploded Ordnance (UXO) Technician III	32.97
30494 - Unexploded (UXO) Safety Escort	22.74
30495 - Unexploded (UXO) Sweep Personnel	22.74
30620 - Weather Observer, Combined Upper Air Or (see 2)	19.93
Surface Programs	
30621 - Weather Observer, Senior (see 2)	22.15
31000 - Transportation/Mobile Equipment Operation Occupations	
31020 - Bus Aide	10.45
31030 - Bus Driver	13.99
31043 - Driver Courier	13.13
31260 - Parking and Lot Attendant	10.74
31290 - Shuttle Bus Driver	14.08
31310 - Taxi Driver	9.95
31361 - Truckdriver, Light	14.08
31362 - Truckdriver, Medium	15.91
31363 - Truckdriver, Heavy	16.68
31364 - Truckdriver, Tractor-Trailer	16.68
99000 - Miscellaneous Occupations	
99030 - Cashier	9.03
99050 - Desk Clerk	8.97
99095 - Embalmer	25.11
99251 - Laboratory Animal Caretaker I	11.24
99252 - Laboratory Animal Caretaker II	12.17
99310 - Mortician	25.11
99410 - Pest Controller	17.77
99510 - Photofinishing Worker	12.22
99710 - Recycling Laborer	13.38
99711 - Recycling Specialist	15.63
99730 - Refuse Collector	12.24
99810 - Sales Clerk	11.66
99820 - School Crossing Guard	11.94
99830 - Survey Party Chief	16.62

99831 - Surveying Aide	10.95
99832 - Surveying Technician	15.00
99840 - Vending Machine Attendant	13.65
99841 - Vending Machine Repairer	16.31
99842 - Vending Machine Repairer Helper	13.65

ALL OCCUPATIONS LISTED ABOVE RECEIVE THE FOLLOWING BENEFITS:

HEALTH & WELFARE: \$4.27 per hour or \$170.80 per week or \$740.13 per month

VACATION: 2 weeks paid vacation after 1 year of service with a contractor or successor; 3 weeks after 10 years, and 4 after 15 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractors in the performance of similar work at the same Federal facility. (Reg. 29 CFR 4.173)

HOLIDAYS: A minimum of ten paid holidays per year, New Year's Day, Martin Luther King Jr's Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, and Christmas Day. (A contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) (See 29 CFR 4174)

THE OCCUPATIONS WHICH HAVE NUMBERED FOOTNOTES IN PARENTHESES RECEIVE THE FOLLOWING:

1) COMPUTER EMPLOYEES: Under the SCA at section 8(b), this wage determination does not apply to any employee who individually qualifies as a bona fide executive, administrative, or professional employee as defined in 29 C.F.R. Part 541. Because most Computer System Analysts and Computer Programmers who are compensated at a rate not less than \$27.63 (or on a salary or fee basis at a rate not less than \$455 per week) an hour would likely qualify as exempt computer professionals, (29 C.F.R. 541.400) wage rates may not be listed on this wage determination for all occupations within those job families. In addition, because this wage determination may not list a wage rate for some or all occupations within those job families if the survey data indicates that the prevailing wage rate for the occupation equals or exceeds \$27.63 per hour conformances may be necessary for certain nonexempt employees. For example, if an individual employee is nonexempt but nevertheless performs duties within the scope of one of the Computer Systems Analyst or Computer Programmer occupations for which this wage determination does not specify an SCA wage rate, then the wage rate for that employee must be conformed in accordance with the conformance procedures described in the conformance note included on this wage determination.

Additionally, because job titles vary widely and change quickly in the computer industry, job titles are not determinative of the application of the computer professional exemption. Therefore, the exemption applies only to computer employees who satisfy the compensation requirements and whose primary duty consists of:

(1) The application of systems analysis techniques and procedures, including consulting with users, to determine hardware, software or system functional specifications;

(2) The design, development, documentation, analysis, creation, testing or modification of computer systems or programs, including prototypes, based on and related to user or system design specifications;

(3) The design, documentation, testing, creation or modification of computer programs related to machine operating systems; or

(4) A combination of the aforementioned duties, the performance of which requires the same level of skills. (29 C.F.R. 541.400).

2) AIR TRAFFIC CONTROLLERS AND WEATHER OBSERVERS - NIGHT PAY & SUNDAY PAY: If you work at night as part of a regular tour of duty, you will earn a night differential and receive an additional 10% of basic pay for any hours worked between 6pm and 6am.

If you are a full-time employed (40 hours a week) and Sunday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium of 25% of your basic rate for each hour of Sunday work which is not overtime (i.e. occasional work on Sunday outside the normal tour of duty is considered overtime work).

HAZARDOUS PAY DIFFERENTIAL: An 8 percent differential is applicable to employees employed in a position that represents a high degree of hazard when working with or in close proximity to ordnance, explosives, and incendiary materials. This includes work such as screening, blending, dying, mixing, and pressing of sensitive ordnance, explosives, and pyrotechnic compositions such as lead azide, black powder and photoflash powder. All dry-house activities involving propellants or explosives.

Demilitarization, modification, renovation, demolition, and maintenance operations on sensitive ordnance, explosives and incendiary materials. All operations involving regrading and cleaning of artillery ranges.

A 4 percent differential is applicable to employees employed in a position that represents a low degree of hazard when working with, or in close proximity to ordnance, (or employees possibly adjacent to) explosives and incendiary materials which involves potential injury such as laceration of hands, face, or arms of the employee engaged in the operation, irritation of the skin, minor burns and the like; minimal damage to immediate or adjacent work area or equipment being used. All operations involving, unloading, storage, and hauling of ordnance, explosive, and incendiary ordnance material other than small arms ammunition. These differentials are only applicable to work that has been specifically designated by the agency for ordnance, explosives, and incendiary material differential pay.

**** UNIFORM ALLOWANCE ****

If employees are required to wear uniforms in the performance of this contract (either by the terms of the Government contract, by the employer, by the state or local law, etc.), the cost of furnishing such uniforms and maintaining (by laundering or dry cleaning) such uniforms is an expense that may not be borne by an employee where such cost reduces the hourly rate below that required by the wage determination. The Department of Labor will accept payment in accordance with the following standards as compliance:

The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual cost of the uniforms. In addition, where uniform cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost), reimburse all employees for such cleaning and maintenance at a rate of \$3.35 per week (or \$.67 cents per day). However, in those instances where the uniforms furnished are made of "wash and wear" materials, may be routinely washed and dried with other personal garments, and do not require any special treatment such as dry cleaning, daily washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

The duties of employees under job titles listed are those described in the "Service Contract Act Directory of Occupations", Fifth Edition, April 2006, unless otherwise indicated. Copies of the Directory are available on the Internet. A links to the Directory may be found on the WHD home page at <http://www.dol.gov/esa/whd/> or through the Wage Determinations On-Line (WDOL) Web site at <http://wdol.gov/>.

REQUEST FOR AUTHORIZATION OF ADDITIONAL CLASSIFICATION AND WAGE RATE {Standard Form 1444 (SF 1444)}

Conformance Process:

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed under the contract (i.e., the work to

be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination. Such conformed classes of employees shall be paid the monetary wages and furnished the fringe benefits as are determined. Such conforming process shall be initiated by the contractor prior to the performance of contract work by such unlisted class(es) of employees. The conformed classification, wage rate, and/or fringe benefits shall be retroactive to the commencement date of the contract. {See Section 4.6 (C) (vi)} When multiple wage determinations are included in a contract, a separate SF 1444 should be prepared for each wage determination to which a class(es) is to be conformed.

The process for preparing a conformance request is as follows:

- 1) When preparing the bid, the contractor identifies the need for a conformed occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report listing in order proposed classification title(s), a Federal grade equivalency (FGE) for each proposed classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted class(es) of employees performs any contract work.
- 3) The contracting officer reviews the proposed action and promptly submits a report of the action, together with the agency's recommendations and pertinent information including the position of the contractor and the employees, to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, for review. (See section 4.6(b) (2) of Regulations 29 CFR Part 4).
- 4) Within 30 days of receipt, the Wage and Hour Division approves, modifies, or disapproves the action via transmittal to the agency contracting officer, or notifies the contracting officer that additional time will be required to process the request.
- 5) The contracting officer transmits the Wage and Hour decision to the contractor.
- 6) The contractor informs the affected employees.

Information required by the Regulations must be submitted on SF 1444 or bond paper.

When preparing a conformance request, the "Service Contract Act Directory of Occupations" (the Directory) should be used to compare job definitions to insure that duties requested are not performed by a classification already listed in the wage determination. Remember, it is not the job title, but the required tasks that determine whether a class is included in an established wage determination. Conformances may not be used to artificially split, combine, or subdivide classifications listed in the wage determination.

D.2 QUALITY ASSURANCE SURVEILLANCE PLAN (QASP)

The contractor shall be evaluated in accordance with the following QASP.

For: Sioux Falls VA Health Care System (VAHCS)

Contract Number: < Upon award, Government shall enter contract number >

Contract Description: Valet Parking Services for the Sioux Falls VAHCS

Contractor's name: <Enter your company name.> (hereafter referred to as the contractor).

1. PURPOSE

- a. This Quality Assurance Surveillance Plan (QASP) provides a systematic method to evaluate performance for the stated contract. This QASP explains the following:
 - What shall be monitored?
 - How monitoring shall take place?
 - Who shall conduct the monitoring?
 - How monitoring efforts and results shall be documented?
- b. This QASP does not detail how the contractor accomplishes the work. Rather, the QASP is created with the premise that the contractor is responsible for management and quality control actions to meet the terms of the contract. It is the Government's responsibility to be objective, fair, and consistent in evaluating performance.
- c. This QASP is a "living document" and the Government may review and revise it on a regular basis. However, the Government shall coordinate changes with the contractor. Copies of the original QASP and revisions shall be provided to the contractor and Government officials implementing surveillance activities.

2. GOVERNMENT ROLES AND RESPONSIBILITIES

- a. The following personnel shall oversee and coordinate surveillance activities.
 - i. Contracting Officer (CO) - The CO shall ensure performance of all necessary actions for effective contracting, ensure compliance with the contract terms, and shall safeguard the interests of the United States in the contractual relationship. The CO shall also assure that the contractor receives impartial, fair, and equitable treatment under this contract. The CO is ultimately responsible for the final determination of the adequacy of the contractor's performance.

Assigned Contract Officer

John Becker

Department of Veterans Affairs

Network Contracting Office 23 (NCO 23)

2501 W 22nd Street

Sioux Falls, SD 57105

605-333-6821

John.becker3@va.gov

- ii. Contracting Officer's Representative (COR) - The COR is responsible for technical administration of the contract and shall assure proper Government surveillance of the contractor's performance. The COR shall keep a quality assurance file. The COR is not empowered to make any contractual commitments or to authorize any contractual changes on the Government's behalf.

Assigned COR

Jerry Plank
Assistant Police Chief
Department of Veterans Affairs
Sioux Falls VA Medical Center
2501 W 22nd Street
Sioux Falls, SD 57105
605-336-3230 x7379
Jerry.plank@va.gov

Assigned Alternate COR

Steven Westhoff
COR Liaison
Department of Veterans Affairs
Sioux Falls VA Medical Center
2501 W 22nd Street
Sioux Falls, SD 57105
605-336-3230 x7025
Steven.westhoff@va.gov

- iii. Other Key Government Personnel. Upon award, the Government will enter a name, if applicable. This may include Performance Monitors, Clinical Quality experts, etc. who act on behalf of the COR to monitor performance.

Other Key Personnel

Greg Johnson
Contract Specialist
Department of Veterans Affairs
Network Contracting Office 23 (NCO 23)
2501 W 22nd Street
Sioux Falls, SD 57105
605-336-3230 x7847
Gregory.johnson@va.gov

3. CONTRACTOR REPRESENTATIVES

- a. The following contractor employee is assigned as the supervisor for this contract.

Assigned Supervisor

To be listed after contract award

- b. Other Contractor Personnel

Other Key Personnel

To be listed after contract award

4. PERFORMANCE STANDARDS

- a. Performance standards define desired services. The Government performs surveillance to determine if the contractor exceeds, meets or does not meet these standards.
- b. The Performance Requirements are listed below. The Government shall use these standards to determine contractor performance and shall compare contractor performance to the Acceptable Quality Level (AQL).

ID	Performance Objective	Performance Threshold	Acceptable Quality Level (AQL)	Method of Surveillance	Incentive/Disincentive
1	The Contractor shall provide sufficient staff to ensure efficient Operations	No patient wait times of more than 10 minutes to be valet parked or returned to the drop off/pick-up location.	95%	CO/COR Periodic Surveillance Periodic surveillances will be conducted on a scheduled basis (daily, weekly, monthly, quarterly, semi-annual or annually) and may be adjusted, based on quality trends.	<p><u>Incentive:</u> Favorable contractor performance evaluation.</p> <p><u>Disincentive:</u> A Contract Discrepancy Report (CDR) will be issued on the first instance of failure to provide the acceptable level of service</p> <p>Five or more combined CDRs may result in an unfavorable performance evaluation.</p>
2	The Contractor shall adhere to the required hours of operation and meet the requirement for special events as needed IAW PWS Section 5.0	The Contractor successfully performs the required services throughout the period of performance	95%	CO/COR Periodic Surveillance	<p><u>Incentive:</u> Favorable contractor performance evaluation.</p> <p><u>Disincentive:</u> A Contract Discrepancy Report (CDR) will be issued on the first instance of failure to provide the acceptable level of service</p> <p>Five or more combined CDRs may result in an unfavorable performance evaluation.</p>

ID	Performance Objective	Performance Threshold	Acceptable Quality Level (AQL)	Method of Surveillance	Incentive/Disincentive
3	The Contractor shall adhere to the Reports requirement IAW PWS Section 9.0	The Contractor successfully performs the required services throughout the period of performance	95%	CO/COR Periodic Surveillance	<p><u>Incentive:</u> Favorable contractor performance evaluation.</p> <p><u>Disincentive:</u> A Contract Discrepancy Report (CDR) will be issued on the first instance of failure to provide the acceptable level of service</p> <p>Five or more combined CDRs may result in an unfavorable performance evaluation.</p>
4	The Contractor shall meet or exceed all other requirements as stated in the PWS	The Contractor successfully performs the required services throughout the period of performance	95%	CO/COR 100% review of monthly reports and invoices	<p><u>Incentive:</u> Favorable contractor performance evaluation.</p> <p><u>Disincentive:</u> A Contract Discrepancy Report (CDR) will be issued on the first instance of failure to provide the acceptable level of service</p> <p>Five or more combined CDRs may result in an unfavorable performance evaluation.</p>

5. INCENTIVES/DISINCENTIVES

- a. The Government shall use favorable contractor performance evaluations as incentives. The Government shall report unfavorable contractor performance as disincentives. Disincentives shall include documentation of any performance issues. If repetitive or consistent the government shall take further corrective action or begin termination procedures.
- b. Incentives/disincentives shall be based on exceeding, meeting, or not meeting performance standards.

6. PROCEDURES/METHODS OF QA SURVEILLANCE. Various methods exist to monitor performance. The COR shall use the surveillance methods listed below in the administration of this QASP.

- a. Direct Observation. (Can be performed periodically or through 100% surveillance.)

- b. Complaints. Any complaint data is reviewed by the CO/COR – any validated complaints against a contractor will be further investigated.
 - c. USER SURVEY. (Combines elements of validated user complaints and random sampling. Random survey is conducted to solicit user satisfaction. May also generate inspections and sampling.)
7. **RATINGS.** Metrics and methods are designed to determine if performance exceeds, meets, or does not meet a given standard and acceptable quality level. A rating scale shall be used to determine a positive, neutral, or negative outcome. The following ratings shall be used:
- a. POSITIVE OUTCOME: No more than three (3) CDR issued due to the failure of the contractor to meet the performance standard during the period of performance.
 - b. NEUTRAL OUTCOME: Four (4) CDR issued due to the failure of the contractor to meet the performance standard during the period of performance.
 - c. NEGATIVE OUTCOME: More than four (4) CDR issued due to the failure of the contractor to meet the performance standard during the period of performance.

8. DOCUMENTING PERFORMANCE

- a. ACCEPTABLE PERFORMANCE. The Government shall document positive performance. Any report may become a part of the supporting documentation for any contractual action.
- b. UNACCEPTABLE PERFORMANCE. When unacceptable performance occurs, the COR shall inform the Contracting Officer (CO). This will normally be in writing unless circumstances necessitate verbal communication. In any case the COR and the CO shall document the discussion and place it in their respective file.
- c. When the COR determines formal written communication is required, the COR shall prepare a Contract Discrepancy Report (CDR), and present it to the CO. The CO will in turn review and submit to the contractor's program manager for corrective action.
- d. The contractor shall acknowledge receipt of the CDR in writing. The CDR shall specify if the contractor is required to prepare a corrective action plan to document how the contractor shall correct the unacceptable performance and avoid a recurrence. The CDR shall also state how long after receipt the contractor has to present this corrective action plan to the CO and COR. The Government shall review the contractor's corrective action plan to determine acceptability.
- e. Any CDRs may become a part of the supporting documentation for any contractual action deemed necessary by the CO.

9. FREQUENCY OF MEASUREMENT

- a. Frequency of Measurement. During contract performance, the COR will periodically analyze whether the frequency of surveillance is appropriate for the work being performed.
- b. Frequency of Performance Assessment Meetings. The COR shall meet with the contractor monthly to assess performance and shall provide a written assessment.

After contract award, both the contractor's Program Manager and the COR shall sign this document.

Contracting Officer's Representative (COR)

Printed Name: Jerry Plank

Title: Assistant Police Chief

Phone: 605-336-3230 x7379

Email: Jerry.plank@va.gov

Contractor Program Manager

Printed Name:

Title:

Phone:

Email:

D.3 SFVAHCS Policy 138-13

SIOUX FALLS VA HEALTH CARE SYSTEM (SFVAHCS)

SIOUX FALLS, SOUTH DAKOTA

SFVAHCS Policy No. 138-13	May 2015
---------------------------	----------

EMPLOYEE CELL PHONE AND TELEPHONE POLICY

I. PURPOSE

To establish a medical center policy for the use of personal and VA issued communication devices while on duty. For the purpose of this policy this covers all personal electronic devices as well as VHA issued.

II. POLICY

- A. Use of cell phones is inevitable in many parts of the Medical Center. This Medical Center policy is not intended to interfere with this essential form of communication relating to VA or patient care. The intent is to refrain from ***personal/private*** conversations in public areas, sending or accepting ***personal calls, personal text messages and/or emails*** in front of colleagues/patients, and to assure that the use of such devices do not in any way interfere with patient care.
- B. Every employee's primary purpose is to care for our customers. ***Excessive personal telephone/cell phone calls*** during duty time challenges our productivity and quality of patient care. Limited personal business and desk telephone/cell phone usage is allowed during the duty day; extended periods of personal business and telephone/cell phone usage will not be tolerated.
- C. ***Personal cell phones with photographic video capabilities*** are considered photographic devices. ***Unauthorized*** photography is prohibited throughout the Medical Center and its grounds without explicit approval of the Medical Center Director or designee.
- D. Telephone/cell phone abuse may be defined as interfering with interaction with customers; whether it is a patient, visitor or co-worker; answering personal phone calls while in a patient's room or any patient care area; or capturing unauthorized photographs or videos is prohibited in any area of the

Medical Center and its grounds; unless approved by the Medical Center Director.

III. DEFINITIONS

- A. Personal Cell Phone – an mobile electronic device used to make cellular telephone calls, text message, email, internet access, games, photography, and other smartphone applications.
- B. Radio frequency (RF) producing devices can interfere with some medical equipment when the RF device is activated in close proximity to medical equipment.
- C. Two-way radios: Refers to hand-held communication devices used for communication within the Medical Center. These include Police and Security radios, Engineering, Fire and Rescue or Emergency Personnel, facility Emergency Command Center personnel, and community construction/contractor radios.

IV. RESPONSIBILITY

- A. The Chief, Engineering Service will be responsible for determining the location of restrictions, posting of informational signs, and the development of the policy.
- B. Service Chiefs are responsible for training their employees and ensuring that this policy is followed while employees utilize radios in different areas of the hospital.
- C. Purchase and Contracting Section and Engineering are responsible for ensuring that contractors comply with this policy while working at the Sioux Falls VA Health Care System. Purchase and Contracting Section is responsible for any necessary language in contracts. Engineering is responsible for enforcement on construction projects.
- D. Supervisors of areas in restricted areas are responsible to educate staff, visitors, and patients about the need to turn off cellular phones before entering restricted areas and enforce policy if they observe infractions.
- E. All service chiefs and supervisors will ensure that they discuss this policy with new employees and review annually with staff

- F. Any complaint or evidence that an employee is not following this policy will receive the immediate attention of the service chief. The supervisor will review the complaint/evidence and promptly talk to the employee and take appropriate action.
- G. The Human Resources Department will advise new employees of this policy.

V. PROCEDURES

A. Use of Telephone/Cell Phones:

1. Personal telephone/cell phone usage will be allowed outside the building and in appropriate areas when it is deemed necessary to make or take a call. Appropriateness should be judged but not limited to the following criteria:
 - a. When it does not adversely affect the performance of VA official duties by the employee.
 - b. When it reasonably could not have been made at another time.
2. Cell phone usage will NOT be allowed in any area of the facility where signage is posted or addressed in this policy that expressly forbids the use of cell phones in that area.
3. Personal telephone/cell phone usage will NOT be allowed in areas that are not appropriate, any area where conversations may be overheard.
4. Personal telephone/cell phone usage will NOT be allowed to take place in front of or while participating in a patient visit and/or conducting VA business.
5. Personal telephone/cell phone usage, playing games or sending/reading personal text messages in front of patients or colleagues who expect your attentions is prohibited. This includes sending/reading personal text messages while walking through the halls of the VA.
6. Personal cell phone listening devices cannot be worn during duty hours, e.g., Bluetooth wireless devices, ear buds or headphones. Under certain circumstances these devices may be used with approval from the supervisor.

7. Personal cell phones must be on vibrating or silent modes while in patient care areas. This includes VA-issued cell phones and equipment issued for business use. If it is an emergency, take the call. Occasionally, an emergency is going to arise at an inopportune cell phone time. No matter where you are, if you believe it may be an emergency, do take the call. To expedite and better manage calls at inopportune times, employees are encouraged to establish a code with colleagues and loved ones. Ask when you answer, "Is this an emergency?" If it is not, people will understand your need to return the call at a more appropriate time. If it is an emergency, you need to take care of the situation, excusing yourself from the individual in front of you.
8. If you are in a meeting, turn off you cell phone or place your phone on vibrate. If the call is non-essential, let voice mail answer. If you must accept a telephone call, excuse yourself from the meeting. Do NOT carry on a conversation where others can hear you.
9. Restricted Areas: Cellular telephones, cellular internet hot-spots, and two-way radios shall not be used in any area listed below except by authorized personnel or during emergencies. Cellular phones must be physically turned off before entering these areas as cell phones transmit even when no call is taking place.
 - a. Surgery and Post Anesthesia Care Unit (PACU) areas.
 - b. Intensive Care Unit (ICU).
 - c. Within 3 feet of any medical device connected to a patient.
10. Exceptions for using two-way radios: VA Police and Emergency responders are authorized to use radios whenever necessary. During an emergency or confrontational situation, the VA Police may use the radios in any location.
11. Reporting Equipment Problems: Any suspected interference with medical equipment from cellular devices or two-way radios will be reported to the Chief of Engineering Service. Those occurrences that can be confirmed will be reported to the Medical Center Patient Safety Manager, VA Alert Center and/or Emergency Care Research Institute (ECRI).

VI. REFERENCES

- A. SFVAHCS Policy No. 00B-24, Privacy Policy, Current Version
- B. SFVAHCS Policy No. 00B-15, Information Security, Current Version

C. SFVAHCS Policy No. 00-50, Public Affairs Program, Current Version

VII. RESCISSION

- A. SFVAHCS Policy No. 138-13 "Restriction on Use of Cellular Phones and Two-Way Radios" dated June 2010.
- B. SFVAHCS Policy No. 05-46 "Employee Cell Phone and Telephone Policy" dated April 2012.

VIII. FOLLOW-UP RESPONSIBILITY

Chief of Engineering Service

Review Date: May 2018

IX. RESCISSION DATE

This policy will remain in effect until rescinded.

DARWIN G. GOODSPEED, FACHE

Director

1. INFORMATION: SFVAHCS Policy No. 138-13, Employee Cell Phone and Telephone Policy, May 2015
2. ORIGINATOR: Chief, Engineering Service
3. REQUIRED CONCURRENCE:
 - Human Resources Officer
 - Police Chief
4. KEY WORDS: Cell phone, personal calls
5. RESCISSIONS:
 - SFVAHCS Policy No. 138-13 "Restriction on Use of Cellular Phones and Two-Way Radios" dated June 2010.
 - SFVAHCS Policy No. 05-46 "Employee Cell Phone and Telephone Policy" dated April 2012.
6. REVIEW DATE: May 2018

SECTION E - SOLICITATION PROVISIONS

E.1 52.203-98 PROHIBITION ON CONTRACTING WITH ENTITIES THAT REQUIRE CERTAIN INTERNAL CONFIDENTIALITY AGREEMENTS—REPRESENTATION (DEVIATION) (FEB 2015)

(a) In accordance with section 743 of Division E, Title VII, of the Consolidated and Further Continuing Resolution Appropriations Act, 2015 (Pub. L. 113-235), Government agencies are not permitted to use funds appropriated (or otherwise made available) under that or any other Act for contracts with an entity that requires employees or subcontractors of such entity seeking to report fraud, waste, or abuse to sign internal confidentiality agreements or statements prohibiting or otherwise restricting such employees or contractors from lawfully reporting such waste, fraud, or abuse to a designated investigative or law enforcement representative of a Federal department or agency authorized to receive such information.

(b) The prohibition in paragraph (a) of this provision does not contravene requirements applicable to Standard Form 312, Form 4414, or any other form issued by a Federal department or agency governing the nondisclosure of classified information.

(c) *Representation.* By submission of its offer, the Offeror represents that it does not require employees or subcontractors of such entity seeking to report fraud, waste, or abuse to sign internal confidentiality agreements or statements prohibiting or otherwise restricting such employees or subcontractors from lawfully reporting such waste, fraud, or abuse to a designated investigative or law enforcement representative of a Federal department or agency authorized to receive such information.

(End of Provision)

E.2 52.209-5 REPRESENTATION BY CORPORATIONS REGARDING AN UNPAID TAX LIABILITY OR A FELONY CONVICTION UNDER ANY FEDERAL LAW (DEVIATION)(MAR 2012)

(a) In accordance with Division H, sections 8124 and 8125 of P.L. 112-74 and sections 738 and 739 of P.L. 112-55 none of the funds made available by either Act may be used to enter into a contract with any corporation that—

(1) Has an unpaid federal tax liability, unless the agency has considered suspension or debarment of the corporation and the Suspension and Debarment Official has made a determination that this action is not necessary to protect the interests of the Government.

(2) Has a felony criminal violation under any Federal or State law within the preceding 24 months, unless the agency has considered suspension or debarment of the corporation and Suspension and Debarment Official has made a determination that this action is not necessary to protect the interests of the Government.

(b) The Offeror represents that—

(1) The offeror does [] does not [] have any unpaid Federal tax liability that has been assessed and that is not being paid in a timely manner pursuant to an agreement with the authority responsible for collecting the tax liability.

(2) The offeror, its officers or agents acting on its behalf have ☐ have not ☐ been convicted of a felony criminal violation under a Federal or State law within the preceding 24 months.

(End of Provision)

E.3 52.209-7 INFORMATION REGARDING RESPONSIBILITY MATTERS (JUL 2013)

(a) *Definitions.* As used in this provision—

"Administrative proceeding" means a non-judicial process that is adjudicatory in nature in order to make a determination of fault or liability (e.g., Securities and Exchange Commission Administrative Proceedings, Civilian Board of Contract Appeals Proceedings, and Armed Services Board of Contract Appeals Proceedings). This includes administrative proceedings at the Federal and State level but only in connection with performance of a Federal contract or grant. It does not include agency actions such as contract audits, site visits, corrective plans, or inspection of deliverables.

"Federal contracts and grants with total value greater than \$10,000,000" means—

(1) The total value of all current, active contracts and grants, including all priced options; and

(2) The total value of all current, active orders including all priced options under indefinite-delivery, indefinite-quantity, 8(a), or requirements contracts (including task and delivery and multiple-award Schedules).

"Principal" means an officer, director, owner, partner, or a person having primary management or supervisory responsibilities within a business entity (e.g., general manager; plant manager; head of a division or business segment; and similar positions).

(b) The offeror ☐ has ☐ does not have current active Federal contracts and grants with total value greater than \$10,000,000.

(c) If the offeror checked "has" in paragraph (b) of this provision, the offeror represents, by submission of this offer, that the information it has entered in the Federal Awardee Performance and Integrity Information System (FAPIS) is current, accurate, and complete as of the date of submission of this offer with regard to the following information:

(1) Whether the offeror, and/or any of its principals, has or has not, within the last five years, in connection with the award to or performance by the offeror of a Federal contract or grant, been the subject of a proceeding, at the Federal or State level that resulted in any of the following dispositions:

(i) In a criminal proceeding, a conviction.

(ii) In a civil proceeding, a finding of fault and liability that results in the payment of a monetary fine, penalty, reimbursement, restitution, or damages of \$5,000 or more.

(iii) In an administrative proceeding, a finding of fault and liability that results in—

(A) The payment of a monetary fine or penalty of \$5,000 or more; or

(B) The payment of a reimbursement, restitution, or damages in excess of \$100,000.

(iv) In a criminal, civil, or administrative proceeding, a disposition of the matter by consent or compromise with an acknowledgment of fault by the Contractor if the proceeding could have led to any of the outcomes specified in paragraphs (c)(1)(i), (c)(1)(ii), or (c)(1)(iii) of this provision.

(2) If the offeror has been involved in the last five years in any of the occurrences listed in (c)(1) of this provision, whether the offeror has provided the requested information with regard to each occurrence.

(d) The offeror shall post the information in paragraphs (c)(1)(i) through (c)(1)(iv) of this provision in FAPIIS as required through maintaining an active registration in the System for Award Management database via <https://www.acquisition.gov> (see 52.204-7).

(End of Provision)

E.4 52.212-1 INSTRUCTIONS TO OFFERORS—COMMERCIAL ITEMS (APR 2014)

(a) *North American Industry Classification System (NAICS) code and small business size standard.* The NAICS code and small business size standard for this acquisition appear in Block 10 of the solicitation cover sheet (SF 1449). However, the small business size standard for a concern which submits an offer in its own name, but which proposes to furnish an item which it did not itself manufacture, is 500 employees.

(b) *Submission of offers.* Submit signed and dated offers to the office specified in this solicitation at or before the exact time specified in this solicitation. Offers may be submitted on the SF 1449, letterhead stationery, or as otherwise specified in the solicitation. As a minimum, offers must show—

- (1) The solicitation number;
- (2) The time specified in the solicitation for receipt of offers;
- (3) The name, address, and telephone number of the offeror;
- (4) A technical description of the items being offered in sufficient detail to evaluate compliance with the requirements in the solicitation. This may include product literature, or other documents, if necessary;
- (5) Terms of any express warranty;
- (6) Price and any discount terms;
- (7) "Remit to" address, if different than mailing address;
- (8) A completed copy of the representations and certifications at FAR 52.212-3 (see FAR 52.212-3(b) for those representations and certifications that the offeror shall complete electronically);
- (9) Acknowledgment of Solicitation Amendments;
- (10) Past performance information, when included as an evaluation factor, to include recent and relevant contracts for the same or similar items and other references (including contract numbers, points of contact with telephone numbers and other relevant information); and

(11) If the offer is not submitted on the SF 1449, include a statement specifying the extent of agreement with all terms, conditions, and provisions included in the solicitation. Offers that fail to furnish required representations or information, or reject the terms and conditions of the solicitation may be excluded from consideration.

(c) *Period for acceptance of offers.* The offeror agrees to hold the prices in its offer firm for 30 calendar days from the date specified for receipt of offers, unless another time period is specified in an addendum to the solicitation.

(d) *Product samples.* When required by the solicitation, product samples shall be submitted at or prior to the time specified for receipt of offers. Unless otherwise specified in this solicitation, these samples shall be submitted at no expense to the Government, and returned at the sender's request and expense, unless they are destroyed during preaward testing.

(e) *Multiple offers.* Offerors are encouraged to submit multiple offers presenting alternative terms and conditions or commercial items for satisfying the requirements of this solicitation. Each offer submitted will be evaluated separately.

(f) Late submissions, modifications, revisions, and withdrawals of offers.

(1) Offerors are responsible for submitting offers, and any modifications, revisions, or withdrawals, so as to reach the Government office designated in the solicitation by the time specified in the solicitation. If no time is specified in the solicitation, the time for receipt is 4:30 p.m., local time, for the designated Government office on the date that offers or revisions are due.

(2)(i) Any offer, modification, revision, or withdrawal of an offer received at the Government office designated in the solicitation after the exact time specified for receipt of offers is "late" and will not be considered unless it is received before award is made, the Contracting Officer determines that accepting the late offer would not unduly delay the acquisition; and—

(A) If it was transmitted through an electronic commerce method authorized by the solicitation, it was received at the initial point of entry to the Government infrastructure not later than 5:00 p.m. one working day prior to the date specified for receipt of offers; or

(B) There is acceptable evidence to establish that it was received at the Government installation designated for receipt of offers and was under the Government's control prior to the time set for receipt of offers; or

(C) If this solicitation is a request for proposals, it was the only proposal received.

(ii) However, a late modification of an otherwise successful offer, that makes its terms more favorable to the Government, will be considered at any time it is received and may be accepted.

(3) Acceptable evidence to establish the time of receipt at the Government installation includes the time/date stamp of that installation on the offer wrapper, other documentary evidence of receipt maintained by the installation, or oral testimony or statements of Government personnel.

(4) If an emergency or unanticipated event interrupts normal Government processes so that offers cannot be received at the Government office designated for receipt of offers by the exact time specified in the solicitation, and urgent Government requirements preclude amendment of the solicitation or other

notice of an extension of the closing date, the time specified for receipt of offers will be deemed to be extended to the same time of day specified in the solicitation on the first work day on which normal Government processes resume.

(5) Offers may be withdrawn by written notice received at any time before the exact time set for receipt of offers. Oral offers in response to oral solicitations may be withdrawn orally. If the solicitation authorizes facsimile offers, offers may be withdrawn via facsimile received at any time before the exact time set for receipt of offers, subject to the conditions specified in the solicitation concerning facsimile offers. An offer may be withdrawn in person by an offeror or its authorized representative if, before the exact time set for receipt of offers, the identity of the person requesting withdrawal is established and the person signs a receipt for the offer.

(g) *Contract award (not applicable to Invitation for Bids)*. The Government intends to evaluate offers and award a contract without discussions with offerors. Therefore, the offeror's initial offer should contain the offeror's best terms from a price and technical standpoint. However, the Government reserves the right to conduct discussions if later determined by the Contracting Officer to be necessary. The Government may reject any or all offers if such action is in the public interest; accept other than the lowest offer; and waive informalities and minor irregularities in offers received.

(h) *Multiple awards*. The Government may accept any item or group of items of an offer, unless the offeror qualifies the offer by specific limitations. Unless otherwise provided in the Schedule, offers may not be submitted for quantities less than those specified. The Government reserves the right to make an award on any item for a quantity less than the quantity offered, at the unit prices offered, unless the offeror specifies otherwise in the offer.

(i) Availability of requirements documents cited in the solicitation.

(1)(i) The GSA Index of Federal Specifications, Standards and Commercial Item Descriptions, FPMR Part 101-29, and copies of specifications, standards, and commercial item descriptions cited in this solicitation may be obtained for a fee by submitting a request to—

GSA Federal Supply Service Specifications Section

Suite 8100 470 East L'Enfant Plaza, SW

Washington, DC 20407

Telephone (202) 619-8925

Facsimile (202) 619-8978.

(ii) If the General Services Administration, Department of Agriculture, or Department of Veterans Affairs issued this solicitation, a single copy of specifications, standards, and commercial item descriptions cited in this solicitation may be obtained free of charge by submitting a request to the addressee in paragraph (i)(1)(i) of this provision. Additional copies will be issued for a fee.

(2) Most unclassified Defense specifications and standards may be downloaded from the following ASSIST websites:

(i) ASSIST (<https://assist.dla.mil/online/start/>);

(ii) Quick Search (<http://quicksearch.dla.mil/>);

(iii) ASSISTdocs.com (<http://assistdocs.com>).

(3) Documents not available from ASSIST may be ordered from the Department of Defense Single Stock Point (DoDSSP) by?

(i) Using the ASSIST Shopping Wizard (<https://assist.dla.mil/wizard/index.cfm>);

(ii) Phoning the DoDSSP Customer Service Desk (215) 697-2179, Mon-Fri, 0730 to 1600 EST; or

(iii) Ordering from DoDSSP, Building 4, Section D, 700 Robbins Avenue, Philadelphia, PA 19111-5094, Telephone (215) 697-2667/2179, Facsimile (215) 697-1462.

(4) Nongovernment (voluntary) standards must be obtained from the organization responsible for their preparation, publication, or maintenance.

(j) *Data Universal Numbering System (DUNS) Number.* (Applies to all offers exceeding \$3,000, and offers of \$3,000 or less if the solicitation requires the Contractor to be registered in the System for Award Management (SAM) database. The offeror shall enter, in the block with its name and address on the cover page of its offer, the annotation "DUNS" or "DUNS +4" followed by the DUNS or DUNS +4 number that identifies the offeror's name and address. The DUNS +4 is the DUNS number plus a 4-character suffix that may be assigned at the discretion of the offeror to establish additional SAM records for identifying alternative Electronic Funds Transfer (EFT) accounts (see FAR Subpart 32.11) for the same concern. If the offeror does not have a DUNS number, it should contact Dun and Bradstreet directly to obtain one. An offeror within the United States may contact Dun and Bradstreet by calling 1-866-705-5711 or via the internet at <http://www.fedgov.dnb.com/webform>. An offeror located outside the United States must contact the local Dun and Bradstreet office for a DUNS number. The offeror should indicate that it is an offeror for a Government contract when contacting the local Dun and Bradstreet office.

(k) *System for Award Management.* Unless exempted by an addendum to this solicitation, by submission of an offer, the offeror acknowledges the requirement that a prospective awardee shall be registered in the SAM database prior to award, during performance and through final payment of any contract resulting from this solicitation. If the Offeror does not become registered in the SAM database in the time prescribed by the Contracting Officer, the Contracting Officer will proceed to award to the next otherwise successful registered Offeror. Offerors may obtain information on registration and annual confirmation requirements via the SAM database accessed through <https://www.acquisition.gov>.

(l) *Debriefing.* If a post-award debriefing is given to requesting offerors, the Government shall disclose the following information, if applicable:

(1) The agency's evaluation of the significant weak or deficient factors in the debriefed offeror's offer.

(2) The overall evaluated cost or price and technical rating of the successful and the debriefed offeror and past performance information on the debriefed offeror.

(3) The overall ranking of all offerors, when any ranking was developed by the agency during source selection.

(4) A summary of the rationale for award;

(5) For acquisitions of commercial items, the make and model of the item to be delivered by the successful offeror.

(6) Reasonable responses to relevant questions posed by the debriefed offeror as to whether source-selection procedures set forth in the solicitation, applicable regulations, and other applicable authorities were followed by the agency.

(End of Provision)

E.5 52.212-2 EVALUATION—COMMERCIAL ITEMS (OCT 2014)

- (a) The Government will award a contract resulting from this solicitation to the responsible offeror whose offer conforming to the solicitation will be most advantageous to the Government, price and other factors considered. The following factors shall be used to evaluate offers:

Award will be made using the lowest price technically acceptable process, where the non-price factors are evaluated on an acceptable/unacceptable basis. Award will be made to the offeror of the technically acceptable quote with the lowest price. Best value is expected to result from selection of the technically acceptable quote with the lowest evaluated price. Award will be made on the basis of the lowest evaluated price of quotes meeting or exceeding the acceptability standards for non-price factors.

The offeror must submit detailed information for each evaluation criteria below. The information within the quote must demonstrate that the offered services meet the minimum specifications found in the Statement of Work to be evaluated as acceptable. The VA will evaluate the quotes on the basis of information furnished by the offeror in response to this solicitation.

The contractor shall not use abbreviations within their quote without using a glossary or first defining the abbreviation. Similarly, technical words shall not be used without a definition.

**** NOTE:** The following narrative descriptions shall not exceed seven pages in total sum.

To be considered for award:

1. **Technical:** The contractor must have acceptable technical capabilities as evaluated by the VA. The Government shall consider the following information when evaluating the offeror's technical capabilities. Offerors should include the following in their narrative:
 - a. The contractor demonstrates the ability to meet all requirements as described in the Performance Work Statement. The contractor shall provide a narrative in their quote to demonstrate their ability to meet all requirements and demonstrate their capabilities to provide all services as described in the PWS.
 - b. The contractor demonstrates a minimum of three (3) years' experience providing similar size and scope of valet service. The contractor shall demonstrate in their narrative that they have a minimum of three (3) years' experience providing similar size and scope of valet services.
 - c. The contractor demonstrates that they can provide the required liability insurance (Worker's Comp, General Liability, and Automobile Liability).

- d. The contractor identifies any subcontractors proposed under this solicitation in their narrative and addresses all technical elements applicable to the utilization of subcontractors.

2. **Past Performance:** The contractor must have acceptable past performance as evaluated by the VA. The Past Performance Information Retrieval System (PPIRS) will be the primary method used to evaluate the vendor's past performance. Information stored in PPIRS will be used to determine if a vendor has "Acceptable" or "Unacceptable" past performance. Past performance evaluations stored in PPIRS will take precedence over vendor submitted past performance references. A "Neutral" rating will be applied if the vendor has no previous past performance. The Government shall consider the following information, as well as information obtained from any other sources, when evaluating the offeror's past performance. Offerors should include the following in their narrative:
 - a. Identify other Federal, State, or Government contracts, along with private sector contracts for similar products that your company has had within the past three years. This information shall include the company's name, contract number, contact person and telephone number. NOTE: A minimum of three references should be provided.
 - b. List all past or pending litigation for your company, your company under previous names, and your parent company. List contract terminations in the past 24 months under your current name, previous names, and parent company. Provide information on problems encountered on the identified contracts and your company's corrective actions.

3. **Price:** Pricing shall be submitted as requested in the Price Schedule comprised within the solicitation document. Total price will be evaluated by the Government. In evaluating the offeror's proposed price for this project, the government concern includes determining whether the proposed price reflects a clear understanding of the requirements, and is consistent with the various elements of the offeror's quote, and the quoted price must be determined to be fair and reasonable.

(b) *Options.* The Government will evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. The Government may determine that an offer is unacceptable if the option prices are significantly unbalanced. Evaluation of options shall not obligate the Government to exercise the option(s).

(c) A written notice of award or acceptance of an offer, mailed or otherwise furnished to the successful offeror within the time for acceptance specified in the offer, shall result in a binding contract without further action by either party. Before the offer's specified expiration time, the Government may accept an offer (or part of an offer), whether or not there are negotiations after its receipt, unless a written notice of withdrawal is received before award.

(d) Evaluation of Option to Extend Services under 52.217-8. For the purposes of the award of this Contract, the Government intends to evaluate the option to extend services, provided under FAR 52.217-8, as follows: The evaluation will consider the possibility that the option can be exercised at any time, and can be exercised in increments of one to six months, but for no more than a total of six months during the life of the contract. The evaluation will assume that the prices for any option exercised under FAR 52.217-8 will be at the same rates as those in effect under the contract. The evaluation will therefore assume that the addition of the price or prices of any possible extension or extensions under FAR 52.217-8 to the total price for the basic requirement and the total price for the priced options has the same effect

on the total price of all proposals relative to each other, and will not affect the ranking of proposals based on price, unless, after reviewing the proposals, the Government determines that there is a basis for finding otherwise. This evaluation will not obligate the Government to exercise any option under FAR 52.217-8.

(End of Provision)

E.6 52.212-3 OFFEROR REPRESENTATIONS AND CERTIFICATIONS— COMMERCIAL ITEMS (MAR 2015)

The offeror shall complete only paragraph (b) of this provision if the offeror has completed the annual representations and certifications electronically via <http://www.acquisition.gov>. If an offeror has not completed the annual representations and certifications electronically at the System for Award Management (SAM) website, the offeror shall complete only paragraphs (c) through (p) of this provision.

(a) *Definitions.* As used in this provision—

“Economically disadvantaged women-owned small business (EDWOSB) concern” means a small business concern that is at least 51 percent directly and unconditionally owned by, and the management and daily business operations of which are controlled by, one or more women who are citizens of the United States and who are economically disadvantaged in accordance with 13 CFR part 127. It automatically qualifies as a women-owned small business eligible under the WOSB Program.

“Forced or indentured child labor” means all work or service—

(1) Exacted from any person under the age of 18 under the menace of any penalty for its nonperformance and for which the worker does not offer himself voluntarily; or

(2) Performed by any person under the age of 18 pursuant to a contract the enforcement of which can be accomplished by process or penalties.

“Highest-level owner” means the entity that owns or controls an immediate owner of the offeror, or that owns or controls one or more entities that control an immediate owner of the offeror. No entity owns or exercises control of the highest level owner.

“Immediate owner” means an entity, other than the offeror, that has direct control of the offeror. Indicators of control include, but are not limited to, one or more of the following: Ownership or interlocking management, identity of interests among family members, shared facilities and equipment, and the common use of employees.

“Inverted domestic corporation” means a foreign incorporated entity that meets the definition of an inverted domestic corporation under 6 U.S.C. 395(b), applied in accordance with the rules and definitions of 6 U.S.C. 395(c).

“Manufactured end product” means any end product in product and service codes (PSCs) 1000-9999, except—

(1) PSC 5510, Lumber and Related Basic Wood Materials;

(2) Product or Service Group (PSG) 87, Agricultural Supplies;

- (3) PSG 88, Live Animals;
- (4) PSG 89, Subsistence;
- (5) PSC 9410, Crude Grades of Plant Materials;
- (6) PSC 9430, Miscellaneous Crude Animal Products, Inedible;
- (7) PSC 9440, Miscellaneous Crude Agricultural and Forestry Products;
- (8) PSC 9610, Ores;
- (9) PSC 9620, Minerals, Natural and Synthetic; and
- (10) PSC 9630, Additive Metal Materials.

“Place of manufacture” means the place where an end product is assembled out of components, or otherwise made or processed from raw materials into the finished product that is to be provided to the Government. If a product is disassembled and reassembled, the place of reassembly is not the place of manufacture.

“Restricted business operations” means business operations in Sudan that include power production activities, mineral extraction activities, oil-related activities, or the production of military equipment, as those terms are defined in the Sudan Accountability and Divestment Act of 2007 (Pub. L. 110-174). Restricted business operations do not include business operations that the person (as that term is defined in Section 2 of the Sudan Accountability and Divestment Act of 2007) conducting the business can demonstrate—

- (1) Are conducted under contract directly and exclusively with the regional government of southern Sudan;
- (2) Are conducted pursuant to specific authorization from the Office of Foreign Assets Control in the Department of the Treasury, or are expressly exempted under Federal law from the requirement to be conducted under such authorization;
- (3) Consist of providing goods or services to marginalized populations of Sudan;
- (4) Consist of providing goods or services to an internationally recognized peacekeeping force or humanitarian organization;
- (5) Consist of providing goods or services that are used only to promote health or education; or
- (6) Have been voluntarily suspended.

“Sensitive technology”—

- (1) Means hardware, software, telecommunications equipment, or any other technology that is to be used specifically—
 - (i) To restrict the free flow of unbiased information in Iran; or
 - (ii) To disrupt, monitor, or otherwise restrict speech of the people of Iran; and

(2) Does not include information or informational materials the export of which the President does not have the authority to regulate or prohibit pursuant to section 203(b)(3) of the International Emergency Economic Powers Act (50 U.S.C. 1702(b)(3)).

“Service-disabled veteran-owned small business concern”—

(1) Means a small business concern—

(i) Not less than 51 percent of which is owned by one or more service-disabled veterans or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more service-disabled veterans; and

(ii) The management and daily business operations of which are controlled by one or more service-disabled veterans or, in the case of a service-disabled veteran with permanent and severe disability, the spouse or permanent caregiver of such veteran.

(2) Service-disabled veteran means a veteran, as defined in 38 U.S.C. 101(2), with a disability that is service-connected, as defined in 38 U.S.C. 101(16).

“Small business concern” means a concern, including its affiliates, that is independently owned and operated, not dominant in the field of operation in which it is bidding on Government contracts, and qualified as a small business under the criteria in 13 CFR Part 121 and size standards in this solicitation.

“Small disadvantaged business concern”, consistent with 13 CFR 124.1002, means a small business concern under the size standard applicable to the acquisition, that—

(1) Is at least 51 percent unconditionally and directly owned (as defined at 13 CFR 124.105) by—

(i) One or more socially disadvantaged (as defined at 13 CFR 124.103) and economically disadvantaged (as defined at 13 CFR 124.104) individuals who are citizens of the United States; and

(ii) Each individual claiming economic disadvantage has a net worth not exceeding \$750,000 after taking into account the applicable exclusions set forth at 13 CFR 124.104(c)(2); and

(2) The management and daily business operations of which are controlled (as defined at 13.CFR 124.106) by individuals, who meet the criteria in paragraphs (1)(i) and (ii) of this definition.

“Subsidiary” means an entity in which more than 50 percent of the entity is owned—

(1) Directly by a parent corporation; or

(2) Through another subsidiary of a parent corporation.

“Veteran-owned small business concern” means a small business concern—

(1) Not less than 51 percent of which is owned by one or more veterans (as defined at 38 U.S.C. 101(2)) or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more veterans; and

(2) The management and daily business operations of which are controlled by one or more veterans.

“Women-owned business concern” means a concern which is at least 51 percent owned by one or more women; or in the case of any publicly owned business, at least 51 percent of its stock is owned by one or more women; and whose management and daily business operations are controlled by one or more women.

“Women-owned small business concern” means a small business concern—

(1) That is at least 51 percent owned by one or more women; or, in the case of any publicly owned business, at least 51 percent of the stock of which is owned by one or more women; and

(2) Whose management and daily business operations are controlled by one or more women.

“Women-owned small business (WOSB) concern eligible under the WOSB Program” (in accordance with 13 CFR part 127), means a small business concern that is at least 51 percent directly and unconditionally owned by, and the management and daily business operations of which are controlled by, one or more women who are citizens of the United States.

(b)(1) *Annual Representations and Certifications.* Any changes provided by the offeror in paragraph (b)(2) of this provision do not automatically change the representations and certifications posted on the SAM website.

(2) The offeror has completed the annual representations and certifications electronically via the SAM website access through <http://www.acquisition.gov>. After reviewing the SAM database information, the offeror verifies by submission of this offer that the representations and certifications currently posted electronically at FAR 52.212-3, Offeror Representations and Certifications—Commercial Items, have been entered or updated in the last 12 months, are current, accurate, complete, and applicable to this solicitation (including the business size standard applicable to the NAICS code referenced for this solicitation), as of the date of this offer and are incorporated in this offer by reference (see FAR 4.1201), except for paragraphs .

(c) Offerors must complete the following representations when the resulting contract will be performed in the United States or its outlying areas. Check all that apply.

(1) *Small business concern.* The offeror represents as part of its offer that it ☐ is, ☐ is not a small business concern.

(2) *Veteran-owned small business concern.* [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents as part of its offer that it ☐ is, ☐ is not a veteran-owned small business concern.

(3) *Service-disabled veteran-owned small business concern.* [Complete only if the offeror represented itself as a veteran-owned small business concern in paragraph (c)(2) of this provision.] The offeror represents as part of its offer that it ☐ is, ☐ is not a service-disabled veteran-owned small business concern.

(4) *Small disadvantaged business concern.* [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents that it ☐ is, ☐ is not a small disadvantaged business concern as defined in 13 CFR 124.1002.

(5) *Women-owned small business concern.* [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents that it ☐ is, ☐ is not a women-owned small business concern.

(6) WOSB concern eligible under the WOSB Program. [Complete only if the offeror represented itself as a women-owned small business concern in paragraph (c)(5) of this provision.] The offeror represents that—

(i) It ☐ is, ☐ is not a WOSB concern eligible under the WOSB Program, has provided all the required documents to the WOSB Repository, and no change in circumstances or adverse decisions have been issued that affects its eligibility; and

(ii) It ☐ is, ☐ is not a joint venture that complies with the requirements of 13 CFR part 127, and the representation in paragraph (c)(6)(i) of this provision is accurate for each WOSB concern eligible under the WOSB Program participating in the joint venture. [The offeror shall enter the name or names of the WOSB concern eligible under the WOSB Program and other small businesses that are participating in the joint venture: _____.] Each WOSB concern eligible under the WOSB Program participating in the joint venture shall submit a separate signed copy of the WOSB representation.

(7) Economically disadvantaged women-owned small business (EDWOSB) concern. [Complete only if the offeror represented itself as a WOSB concern eligible under the WOSB Program in (c)(6) of this provision.] The offeror represents that—

(i) It ☐ is, ☐ is not an EDWOSB concern, has provided all the required documents to the WOSB Repository, and no change in circumstances or adverse decisions have been issued that affects its eligibility; and

(ii) It ☐ is, ☐ is not a joint venture that complies with the requirements of 13 CFR part 127, and the representation in paragraph (c)(7)(i) of this provision is accurate for each EDWOSB concern participating in the joint venture. [The offeror shall enter the name or names of the EDWOSB concern and other small businesses that are participating in the joint venture: _____.] Each EDWOSB concern participating in the joint venture shall submit a separate signed copy of the EDWOSB representation.

Note: Complete paragraphs (c)(8) and (c)(9) only if this solicitation is expected to exceed the simplified acquisition threshold.

(8) *Women-owned business concern (other than small business concern).* [Complete only if the offeror is a women-owned business concern and did not represent itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents that it ☐ is a women-owned business concern.

(9) *Tie bid priority for labor surplus area concerns.* If this is an invitation for bid, small business offerors may identify the labor surplus areas in which costs to be incurred on account of manufacturing or production (by offeror or first-tier subcontractors) amount to more than 50 percent of the contract price:

(10) *HUBZone small business concern.* [Complete only if the offeror represented itself as a small business concern in paragraph (c)(1) of this provision.] The offeror represents, as part of its offer, that—

(i) It [] is, [] is not a HUBZone small business concern listed, on the date of this representation, on the List of Qualified HUBZone Small Business Concerns maintained by the Small Business Administration, and no material change in ownership and control, principal office, or HUBZone employee percentage has occurred since it was certified by the Small Business Administration in accordance with 13 CFR Part 126; and

(ii) It [] is, [] is not a joint venture that complies with the requirements of 13 CFR Part 126, and the representation in paragraph (c)(10)(i) of this provision is accurate for the HUBZone small business concern or concerns that are participating in the joint venture. [The offeror shall enter the name or names of the HUBZone small business concern or concerns that are participating in the joint venture:_____.] Each HUBZone small business concern participating in the joint venture shall submit a separate signed copy of the HUBZone representation.

(d) Representations required to implement provisions of Executive Order 11246—

(1) *Previous contracts and compliance.* The offeror represents that—

(i) It [] has, [] has not participated in a previous contract or subcontract subject to the Equal Opportunity clause of this solicitation; and

(ii) It [] has, [] has not filed all required compliance reports.

(2) *Affirmative Action Compliance.* The offeror represents that—

(i) It [] has developed and has on file, [] has not developed and does not have on file, at each establishment, affirmative action programs required by rules and regulations of the Secretary of Labor (41 CFR parts 60-1 and 60-2), or

(ii) It [] has not previously had contracts subject to the written affirmative action programs requirement of the rules and regulations of the Secretary of Labor.

(e) *Certification Regarding Payments to Influence Federal Transactions* (31 U.S.C. 1352). (Applies only if the contract is expected to exceed \$150,000.) By submission of its offer, the offeror certifies to the best of its knowledge and belief that no Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress or an employee of a Member of Congress on his or her behalf in connection with the award of any resultant contract. If any registrants under the Lobbying Disclosure Act of 1995 have made a lobbying contact on behalf of the offeror with respect to this contract, the offeror shall complete and submit, with its offer, OMB Standard Form LLL, Disclosure of Lobbying Activities, to provide the name of the registrants. The offeror need not report regularly employed officers or employees of the offeror to whom payments of reasonable compensation were made.

(f) *Buy American Certificate.* (Applies only if the clause at Federal Acquisition Regulation (FAR) 52.225-1, Buy American—Supplies, is included in this solicitation.)

(1) The offeror certifies that each end product, except those listed in paragraph (f)(2) of this provision, is a domestic end product and that for other than COTS items, the offeror has considered components of unknown origin to have been mined, produced, or manufactured outside the United States. The offeror shall list as foreign end products those end products manufactured in the United States that do not qualify

as domestic end products, i.e., an end product that is not a COTS item and does not meet the component test in paragraph (2) of the definition of “domestic end product.” The terms “commercially available off-the-shelf (COTS) item,” “component,” “domestic end product,” “end product,” “foreign end product,” and “United States” are defined in the clause of this solicitation entitled “Buy American—Supplies.”

(2) Foreign End Products:

Line Item No	Country of Origin
_____	_____
_____	_____
_____	_____

[List as necessary]

(3) The Government will evaluate offers in accordance with the policies and procedures of FAR Part 25.

(g)(1) *Buy American—Free Trade Agreements—Israeli Trade Act Certificate.* (Applies only if the clause at FAR 52.225-3, Buy American—Free Trade Agreements—Israeli Trade Act, is included in this solicitation.)

(i) The offeror certifies that each end product, except those listed in paragraph (g)(1)(ii) or (g)(1)(iii) of this provision, is a domestic end product and that for other than COTS items, the offeror has considered components of unknown origin to have been mined, produced, or manufactured outside the United States. The terms “Bahrainian, Moroccan, Omani, Panamanian, or Peruvian end product,” “commercially available off-the-shelf (COTS) item,” “component,” “domestic end product,” “end product,” “foreign end product,” “Free Trade Agreement country,” “Free Trade Agreement country end product,” “Israeli end product,” and “United States” are defined in the clause of this solicitation entitled “Buy American—Free Trade Agreements—Israeli Trade Act.”

(ii) The offeror certifies that the following supplies are Free Trade Agreement country end products (other than Bahrainian, Moroccan, Omani, Panamanian, or Peruvian end products) or Israeli end products as defined in the clause of this solicitation entitled “Buy American—Free Trade Agreements—Israeli Trade Act”:

Free Trade Agreement Country End Products (Other than Bahrainian, Moroccan, Omani, Panamanian, or Peruvian End Products) or Israeli End Products:

Line Item No.	Country of Origin
_____	_____
_____	_____
_____	_____

[List as necessary]

(iii) The offeror shall list those supplies that are foreign end products (other than those listed in paragraph (g)(1)(ii) of this provision) as defined in the clause of this solicitation entitled “Buy American—Free Trade Agreements—Israeli Trade Act.” The offeror shall list as other foreign end products those end products manufactured in the United States that do not qualify as domestic end products, i.e., an end product that is not a COTS item and does not meet the component test in paragraph (2) of the definition of “domestic end product.”

Other Foreign End Products:

Line Item No.	Country of Origin
_____	_____
_____	_____
_____	_____

[List as necessary]

(iv) The Government will evaluate offers in accordance with the policies and procedures of FAR Part 25.

(2) *Buy American—Free Trade Agreements—Israeli Trade Act Certificate, Alternate I.* If Alternate I to the clause at FAR 52.225-3 is included in this solicitation, substitute the following paragraph (g)(1)(ii) for paragraph (g)(1)(ii) of the basic provision:

(g)(1)(ii) The offeror certifies that the following supplies are Canadian end products as defined in the clause of this solicitation entitled “Buy American—Free Trade Agreements—Israeli Trade Act”:

Canadian End Products:

Line Item No.

[List as necessary]

(3) *Buy American—Free Trade Agreements—Israeli Trade Act Certificate, Alternate II.* If Alternate II to the clause at FAR 52.225-3 is included in this solicitation, substitute the following paragraph (g)(1)(ii) for paragraph (g)(1)(ii) of the basic provision:

(g)(1)(ii) The offeror certifies that the following supplies are Canadian end products or Israeli end products as defined in the clause of this solicitation entitled “Buy American—Free Trade Agreements—Israeli Trade Act”:

Canadian or Israeli End Products:

Line Item No.	Country of Origin
---------------	-------------------

_____	_____
_____	_____
_____	_____

[List as necessary]

(4) *Buy American—Free Trade Agreements—Israeli Trade Act Certificate, Alternate III.* If Alternate III to the clause at FAR 52.225-3 is included in this solicitation, substitute the following paragraph (g)(1)(ii) for paragraph (g)(1)(ii) of the basic provision:

(g)(1)(ii) The offeror certifies that the following supplies are Free Trade Agreement country end products (other than Bahrainian, Korean, Moroccan, Omani, Panamanian, or Peruvian end products) or Israeli end products as defined in the clause of this solicitation entitled “Buy American—Free Trade Agreements—Israeli Trade Act”:

Free Trade Agreement Country End Products (Other than Bahrainian, Korean, Moroccan, Omani, Panamanian, or Peruvian End Products) or Israeli End Products:

Line Item No.	Country of Origin
_____	_____
_____	_____
_____	_____

[List as necessary]

(5) *Trade Agreements Certificate.* (Applies only if the clause at FAR 52.225-5, Trade Agreements, is included in this solicitation.)

(i) The offeror certifies that each end product, except those listed in paragraph (g)(5)(ii) of this provision, is a U.S.-made or designated country end product, as defined in the clause of this solicitation entitled “Trade Agreements”.

(ii) The offeror shall list as other end products those end products that are not U.S.-made or designated country end products.

Other End Products:

Line Item No.	Country of Origin
_____	_____
_____	_____
_____	_____

[List as necessary]

(iii) The Government will evaluate offers in accordance with the policies and procedures of FAR Part 25. For line items covered by the WTO GPA, the Government will evaluate offers of U.S.-made or designated country end products without regard to the restrictions of the Buy American statute. The Government will consider for award only offers of U.S.-made or designated country end products unless the Contracting Officer determines that there are no offers for such products or that the offers for such products are insufficient to fulfill the requirements of the solicitation.

(h) *Certification Regarding Responsibility Matters* (Executive Order 12689). (Applies only if the contract value is expected to exceed the simplified acquisition threshold.) The offeror certifies, to the best of its knowledge and belief, that the offeror and/or any of its principals—

(1) ☐ Are, ☐ are not presently debarred, suspended, proposed for debarment, or declared ineligible for the award of contracts by any Federal agency;

(2) ☐ Have, ☐ have not, within a three-year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a Federal, state or local government contract or subcontract; violation of Federal or state antitrust statutes relating to the submission of offers; or Commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, violating Federal criminal tax laws, or receiving stolen property;

(3) ☐ Are, ☐ are not presently indicted for, or otherwise criminally or civilly charged by a Government entity with, commission of any of these offenses enumerated in paragraph (h)(2) of this clause; and

(4) ☐ Have, ☐ have not, within a three-year period preceding this offer, been notified of any delinquent Federal taxes in an amount that exceeds \$3,000 for which the liability remains unsatisfied.

(i) Taxes are considered delinquent if both of the following criteria apply:

(A) *The tax liability is finally determined.* The liability is finally determined if it has been assessed. A liability is not finally determined if there is a pending administrative or judicial challenge. In the case of a judicial challenge to the liability, the liability is not finally determined until all judicial appeal rights have been exhausted.

(B) *The taxpayer is delinquent in making payment.* A taxpayer is delinquent if the taxpayer has failed to pay the tax liability when full payment was due and required. A taxpayer is not delinquent in cases where enforced collection action is precluded.

(ii) *Examples.*

(A) The taxpayer has received a statutory notice of deficiency, under I.R.C. Sec. 6212, which entitles the taxpayer to seek Tax Court review of a proposed tax deficiency. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek Tax Court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.

(B) The IRS has filed a notice of Federal tax lien with respect to an assessed tax liability, and the taxpayer has been issued a notice under I.R.C. Sec. 6320 entitling the taxpayer to request a hearing with the IRS Office of Appeals contesting the lien filing, and to further appeal to the Tax Court if the IRS determines to sustain the lien filing. In the course of the hearing, the taxpayer is entitled to contest the

underlying tax liability because the taxpayer has had no prior opportunity to contest the liability. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek tax court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.

(C) The taxpayer has entered into an installment agreement pursuant to I.R.C. Sec. 6159. The taxpayer is making timely payments and is in full compliance with the agreement terms. The taxpayer is not delinquent because the taxpayer is not currently required to make full payment.

(D) The taxpayer has filed for bankruptcy protection. The taxpayer is not delinquent because enforced collection action is stayed under 11 U.S.C. 362 (the Bankruptcy Code).

(i) *Certification Regarding Knowledge of Child Labor for Listed End Products (Executive Order 13126).*

(1) *Listed end products.*

Listed End Product	Listed Countries of Origin
--------------------	----------------------------

(2) *Certification. [If the Contracting Officer has identified end products and countries of origin in paragraph (i)(1) of this provision, then the offeror must certify to either (i)(2)(i) or (i)(2)(ii) by checking the appropriate block.]*

[] (i) The offeror will not supply any end product listed in paragraph (i)(1) of this provision that was mined, produced, or manufactured in the corresponding country as listed for that product.

[] (ii) The offeror may supply an end product listed in paragraph (i)(1) of this provision that was mined, produced, or manufactured in the corresponding country as listed for that product. The offeror certifies that it has made a good faith effort to determine whether forced or indentured child labor was used to mine, produce, or manufacture any such end product furnished under this contract. On the basis of those efforts, the offeror certifies that it is not aware of any such use of child labor.

(j) *Place of manufacture.* (Does not apply unless the solicitation is predominantly for the acquisition of manufactured end products.) For statistical purposes only, the offeror shall indicate whether the place of manufacture of the end products it expects to provide in response to this solicitation is predominantly—

(1) ___ In the United States (Check this box if the total anticipated price of offered end products manufactured in the United States exceeds the total anticipated price of offered end products manufactured outside the United States); or

(2) ___ Outside the United States.

(k) *Certificates regarding exemptions from the application of the Service Contract Labor Standards.* (Certification by the offeror as to its compliance with respect to the contract also constitutes its certification as to compliance by its subcontractor if it subcontracts out the exempt services.)

[] (1) Maintenance, calibration, or repair of certain equipment as described in FAR 22.1003-4(c)(1). The offeror [] does [] does not certify that—

(i) The items of equipment to be serviced under this contract are used regularly for other than Governmental purposes and are sold or traded by the offeror (or subcontractor in the case of an exempt subcontract) in substantial quantities to the general public in the course of normal business operations;

(ii) The services will be furnished at prices which are, or are based on, established catalog or market prices (see FAR 22.1003- 4(c)(2)(ii)) for the maintenance, calibration, or repair of such equipment; and

(iii) The compensation (wage and fringe benefits) plan for all service employees performing work under the contract will be the same as that used for these employees and equivalent employees servicing the same equipment of commercial customers.

[] (2) Certain services as described in FAR 22.1003- 4(d)(1). The offeror [] does [] does not certify that—

(i) The services under the contract are offered and sold regularly to non-Governmental customers, and are provided by the offeror (or subcontractor in the case of an exempt subcontract) to the general public in substantial quantities in the course of normal business operations;

(ii) The contract services will be furnished at prices that are, or are based on, established catalog or market prices (see FAR 22.1003-4(d)(2)(iii));

(iii) Each service employee who will perform the services under the contract will spend only a small portion of his or her time (a monthly average of less than 20 percent of the available hours on an annualized basis, or less than 20 percent of available hours during the contract period if the contract period is less than a month) servicing the Government contract; and

(iv) The compensation (wage and fringe benefits) plan for all service employees performing work under the contract is the same as that used for these employees and equivalent employees servicing commercial customers.

(3) If paragraph (k)(1) or (k)(2) of this clause applies—

(i) If the offeror does not certify to the conditions in paragraph (k)(1) or (k)(2) and the Contracting Officer did not attach a Service Contract Labor Standards wage determination to the solicitation, the offeror shall notify the Contracting Officer as soon as possible; and

(ii) The Contracting Officer may not make an award to the offeror if the offeror fails to execute the certification in paragraph (k)(1) or (k)(2) of this clause or to contact the Contracting Officer as required in paragraph (k)(3)(i) of this clause.

(l) *Taxpayer Identification Number (TIN)* (26 U.S.C. 6109, 31 U.S.C. 7701). (Not applicable if the offeror is required to provide this information to the SAM database to be eligible for award.)

(1) All offerors must submit the information required in paragraphs (l)(3) through (l)(5) of this provision to comply with debt collection requirements of 31 U.S.C. 7701(c) and 3325(d), reporting requirements of 26 U.S.C. 6041, 6041A, and 6050M, and implementing regulations issued by the Internal Revenue Service (IRS).

(2) The TIN may be used by the Government to collect and report on any delinquent amounts arising out of the offeror's relationship with the Government (31 U.S.C. 7701(c)(3)). If the resulting contract is subject to the payment reporting requirements described in FAR 4.904, the TIN provided hereunder may be matched with IRS records to verify the accuracy of the offeror's TIN.

(3) *Taxpayer Identification Number (TIN).*

☐ TIN: _____.

☐ TIN has been applied for.

☐ TIN is not required because:

☐ Offeror is a nonresident alien, foreign corporation, or foreign partnership that does not have income effectively connected with the conduct of a trade or business in the United States and does not have an office or place of business or a fiscal paying agent in the United States;

☐ Offeror is an agency or instrumentality of a foreign government;

☐ Offeror is an agency or instrumentality of the Federal Government.

(4) *Type of organization.*

☐ Sole proprietorship;

☐ Partnership;

☐ Corporate entity (not tax-exempt);

☐ Corporate entity (tax-exempt);

☐ Government entity (Federal, State, or local);

☐ Foreign government;

☐ International organization per 26 CFR 1.6049-4;

☐ Other _____.

(5) *Common parent.*

☐ Offeror is not owned or controlled by a common parent;

☐ Name and TIN of common parent:

Name _____.

TIN _____.

(m) *Restricted business operations in Sudan.* By submission of its offer, the offeror certifies that the offeror does not conduct any restricted business operations in Sudan.

(n) *Prohibition on Contracting with Inverted Domestic Corporations.*

(1) Government agencies are not permitted to use appropriated (or otherwise made available) funds for contracts with either an inverted domestic corporation, or a subsidiary of an inverted domestic corporation, unless the exception at 9.108-2(b) applies or the requirement is waived in accordance with the procedures at 9.108-4.

(2) Representation. By submission of its offer, the offeror represents that—

(i) It is not an inverted domestic corporation; and

(ii) It is not a subsidiary of an inverted domestic corporation.

(o) *Prohibition on contracting with entities engaging in certain activities or transactions relating to Iran.*

(1) The offeror shall email questions concerning sensitive technology to the Department of State at CISADA106@state.gov.

(2) *Representation and certifications.* Unless a waiver is granted or an exception applies as provided in paragraph (o)(3) of this provision, by submission of its offer, the offeror—

(i) Represents, to the best of its knowledge and belief, that the offeror does not export any sensitive technology to the government of Iran or any entities or individuals owned or controlled by, or acting on behalf or at the direction of, the government of Iran;

(ii) Certifies that the offeror, or any person owned or controlled by the offeror, does not engage in any activities for which sanctions may be imposed under section 5 of the Iran Sanctions Act; and

(iii) Certifies that the offeror, and any person owned or controlled by the offeror, does not knowingly engage in any transaction that exceeds \$3,000 with Iran's Revolutionary Guard Corps or any of its officials, agents, or affiliates, the property and interests in property of which are blocked pursuant to the International Emergency Economic Powers Act (50 U.S.C. 1701 *et seq.*) (see OFAC's Specially Designated Nationals and Blocked Persons List at <http://www.treasury.gov/ofac/downloads/t11sdn.pdf>).

(3) The representation and certification requirements of paragraph (o)(2) of this provision do not apply if—

(i) This solicitation includes a trade agreements certification (*e.g.*, 52.212–3(g) or a comparable agency provision); and

(ii) The offeror has certified that all the offered products to be supplied are designated country end products.

(p) *Ownership or Control of Offeror.* (Applies in all solicitations when there is a requirement to be registered in SAM or a requirement to have a DUNS Number in the solicitation.)

(1) The Offeror represents that it [] has or [] does not have an immediate owner. If the Offeror has more than one immediate owner (such as a joint venture), then the Offeror shall respond to paragraph (2) and if applicable, paragraph (3) of this provision for each participant in the joint venture.

(2) If the Offeror indicates “has” in paragraph (p)(1) of this provision, enter the following information:

Immediate owner CAGE code:

Immediate owner legal name:

(Do not use a "doing business as" name)

Is the immediate owner owned or controlled by another entity: ☐ Yes or ☐ No.

(3) If the Offeror indicates "yes" in paragraph (p)(2) of this provision, indicating that the immediate owner is owned or controlled by another entity, then enter the following information:

Highest-level owner CAGE code:

Highest-level owner legal name:

(Do not use a "doing business as" name)

(End of Provision)

E.7 52.216-1 TYPE OF CONTRACT (APR 1984)

The Government contemplates award of a Firm-Fixed-Price contract resulting from this solicitation.

(End of Provision)

E.8 52.233-2 SERVICE OF PROTEST (SEP 2006)

Protests, as defined in section 33.101 of the Federal Acquisition Regulation, that are filed directly with an agency, and copies of any protests that are filed with the Government Accountability Office (GAO), shall be served on the Contracting Officer (addressed as follows) by obtaining written and dated acknowledgment of receipt from:

John Becker

Hand-Carried Address:

Department of Veterans Affairs

Network Contracting Office 23 (NCO 23)
2011 W 26th Street
Room 103
Sioux Falls SD 57105
Mailing Address:

Department of Veterans Affairs

Network Contracting Office 23 (NCO 23)
2501 W 22nd Street
Sioux Falls SD 57105-1305

(b) The copy of any protest shall be received in the office designated above within one day of filing a protest with the GAO.

(End of Provision)

E.9 52.237-1 SITE VISIT (APR 1984)

Offerors or quoters are urged and expected to inspect the site where services are to be performed and to satisfy themselves regarding all general and local conditions that may affect the cost of contract performance, to the extent that the information is reasonably obtainable. In no event shall failure to inspect the site constitute grounds for a claim after contract award.

(End of Provision)

E.10 52.252-1 SOLICITATION PROVISIONS INCORPORATED BY REFERENCE (FEB 1998)

This solicitation incorporates one or more solicitation provisions by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. The offeror is cautioned that the listed provisions may include blocks that must be completed by the offeror and submitted with its quotation or offer. In lieu of submitting the full text of those provisions, the offeror may identify the provision by paragraph identifier and provide the appropriate information with its quotation or offer. Also, the full text of a solicitation provision may be accessed electronically at this/these address(es):

<http://www.acquisition.gov/far/index.html>
<http://www.va.gov/oal/library/vaar/>

(End of Provision)

<u>FAR</u> <u>Number</u>	<u>Title</u>	<u>Date</u>
52.204-16	COMMERCIAL AND GOVERNMENT ENTITY CODE REPORTING	NOV 2014
52.204-17	OWNERSHIP OR CONTROL OF OFFEROR	NOV 2014
52.225-25	PROHIBITION ON CONTRACTING WITH ENTITIES ENGAGING IN CERTAIN ACTIVITIES OR TRANSACTIONS RELATING TO IRAN—REPRESENTATION AND CERTIFICATIONS	DEC 2012

E.11 VAAR 852.233-70 PROTEST CONTENT/ALTERNATIVE DISPUTE RESOLUTION (JAN 2008)

(a) Any protest filed by an interested party shall:

- (1) Include the name, address, fax number, and telephone number of the protester;
- (2) Identify the solicitation and/or contract number;
- (3) Include an original signed by the protester or the protester's representative and at least one copy;

(4) Set forth a detailed statement of the legal and factual grounds of the protest, including a description of resulting prejudice to the protester, and provide copies of relevant documents;

(5) Specifically request a ruling of the individual upon whom the protest is served;

(6) State the form of relief requested; and

(7) Provide all information establishing the timeliness of the protest.

(b) Failure to comply with the above may result in dismissal of the protest without further consideration.

(c) Bidders/offerors and contracting officers are encouraged to use alternative dispute resolution (ADR) procedures to resolve protests at any stage in the protest process. If ADR is used, the Department of Veterans Affairs will not furnish any documentation in an ADR proceeding beyond what is allowed by the Federal Acquisition Regulation.

(End of Provision)

E.12 VAAR 852.233-71 ALTERNATE PROTEST PROCEDURE (JAN 1998)

As an alternative to filing a protest with the contracting officer, an interested party may file a protest with the Deputy Assistant Secretary for Acquisition and Materiel Management, Acquisition Administration Team, Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC 20420, or for solicitations issued by the Office of Construction and Facilities Management, the Director, Office of Construction and Facilities Management, 810 Vermont Avenue, NW., Washington, DC 20420. The protest will not be considered if the interested party has a protest on the same or similar issues pending with the contracting officer.

(End of Provision)

PLEASE NOTE: The correct mailing information for filing alternate protests is as follows:

Deputy Assistant Secretary for Acquisition and Logistics,
Risk Management Team, Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, DC 20420

Or for solicitations issued by the Office of Construction and Facilities Management:

Director, Office of Construction and Facilities Management
811 Vermont Avenue, N.W.
Washington, DC 20420

E.13 VAAR 852.270-1 REPRESENTATIVES OF CONTRACTING OFFICERS (JAN 2008)

The contracting officer reserves the right to designate representatives to act for him/her in furnishing technical guidance and advice or generally monitor the work to be performed under this contract. Such designation will be in writing and will define the scope and limitation of the designee's authority. A copy of the designation shall be furnished to the contractor.

(End of Provision)

E.14 VAAR 852.273-74 AWARD WITHOUT EXCHANGES (JAN 2003)

The Government intends to evaluate proposals and award a contract without exchanges with offerors. Therefore, each initial offer should contain the offeror's best terms from a cost or price and technical standpoint. However, the Government reserves the right to conduct exchanges if later determined by the contracting officer to be necessary.

(End of Provision)